Sample Script for Registration/ Admission Staff

We want to make sure all our patients get the best possible care, regardless of their race, ethnic background or language. We would like you to tell us your race, ethnic background and primary language so we can review the treatment patients receive and make sure everyone gets the highest quality of care. You can use general terms such as ‘white’ or ‘African American’ or you can use more specific terms like ‘Mexican’ or ‘Korean.’ You can use more than one term.