

# HOUSEHOLD EXPERIENCES IN MAJOR U.S. CITIES DURING THE DELTA VARIANT OUTBREAK

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## EXECUTIVE SUMMARY

More than a year and a half into the COVID-19 outbreak, the recent spread of the highly transmissible delta variant in the United States has extended problems for many households over the past few months. Even though many experts predicted the COVID-19 outbreak would already be subsiding, the delta variant is continuing to cause problems in the lives of most households across the nation, including severe financial and health impacts on a share of households who are in crisis.

This report examines the most serious problems facing households in the four largest U.S. cities during the delta variant outbreak, with an aim to identify vulnerable populations in urgent need of government help or charitable aid. NPR, The Robert Wood Johnson Foundation, and the Harvard T.H. Chan School of Public Health conducted a survey August 2 – September 7, 2021, to examine the most serious problems facing households across America in the past few months when it comes to their finances, healthcare, education, caregiving, work, and well-being.

Despite billions of dollars appropriated by federal and state governments during the COVID-19 outbreak to protect vulnerable Americans, as well as recent reports that the poverty rate has declined, results from this survey show that a substantial share of households in the four largest U.S. cities (New York City, Los Angeles, Chicago, and Houston) have not been adequately protected from financial problems. Many households report serious impacts across different areas of their lives in the past few months alone. Of note, this poll measured experiences just before federal pandemic unemployment benefits ended and at the time housing eviction protections expired, so estimates do not include the potential impact of these events.

These findings raise important concerns about the impacts of the COVID-19 outbreak on households in New York City, Los Angeles, Houston, and Chicago, and on the limited financial resources of many of these households to weather the economic effects of the delta variant outbreak. A significant share lost their household savings during the COVID-19 outbreak and are facing major problems paying for basic costs of living, including rent, utilities, and medical care.

Main findings from this report include:

- At the time the Centers for Disease Control and Prevention's (CDC) eviction ban expired, 32% of New York City renters, 35% of Los Angeles renters, 41% of Chicago renters, and 53% of Houston renters reported serious problems paying their rent in the past few months (nationally: 27% of renters).
- In the past few months, 44% of households in New York City, 42% of households in Los Angeles, 48% of households in Chicago, and 58% of households in Houston report facing serious financial problems (nationally: 38%).

- There are sharp racial/ethnic and income divides in serious financial problems reported across major cities. In New York City, 65% of Latino and 54% of Black households report serious financial problems, while 40% of Asian and 28% of white households also report this. In Los Angeles, 55% of Latino and 40% of Black households report serious financial problems, while 32% of Asian and 30% of white households also report this. In Chicago, 71% of Latino and 52% of Black households report serious financial problems, while 24% of Asian and 29% of white households also report this. In Houston, 74% of Latino and 71% of Black households report serious financial problems, while 29% of white households also report this (too few Asian households in Houston were interviewed to report this result).
- By income, a larger share of households with annual incomes below \$50,000 report facing serious financial problems compared with households with incomes of \$50,000 or more (New York City: 61% vs. 24%; Los Angeles: 59% vs. 17%; Chicago: 66% vs. 28%; Houston: 78% vs. 30%).
- These serious financial problems are cited despite 65% of New York City households, 63% of Los Angeles households, 76% of Chicago households, and 62% of Houston households reporting that in the past few months, they have received financial assistance from the government (nationally: 67%).
- Another significant problem for many households in major cities is losing their savings during the COVID-19 outbreak. Twenty-two percent (22%) of New York City households, 22% of Los Angeles households, 21% of Chicago households, and 31% of Houston households report losing all of their savings during the COVID-19 outbreak and not currently having any savings to fall back on (nationally: 19%).
- When it comes to their children's education, 73% of New York City households, 62% of Los Angeles households, 72% of Chicago households, and 65% of Houston households with children in K-12 last school year say their children fell behind in their learning because of the COVID-19 outbreak (nationally: 69%). This includes 39% of New York City households with children in K-12 last school year who say their children fell behind *a lot* in their learning because of the COVID-19 outbreak, as do 42% of those in Los Angeles, 35% of those in Chicago, and 51% of those in Houston (nationally: 36%).
- Thinking about the upcoming school year, 61% of New York City households whose children fell behind last school year believe it will be difficult for children in their household to catch up on education losses from last school year, as do 81% of those in Los Angeles, 64% of those in Chicago, and 78% of those in Houston (nationally: 70%).
- Among households with children, 26% of New York City households, 19% of Los Angeles households, 19% of Chicago households, and 23% of Houston households report they have experienced serious problems getting childcare in the past few months when adults needed to work (nationally: 20%).
- Among households with children, 29% of New York City households, 41% of Los Angeles households, 39% of Chicago households, and 37% of Houston households report their children have experienced serious problems with depression, anxiety, stress, or serious problems sleeping in the past few months (nationally: 36%).

- In the past few months, 33% of New York City adults, 27% of Los Angeles adults, 29% of Chicago adults, and 34% of Houston adults say they personally have experienced serious problems meeting both their work and family responsibilities (nationally: 24%).
- When it comes to internet connectivity, despite significant efforts since the start of the COVID-19 outbreak to expand Americans' internet access, 31% of New York City households with children, 42% of Los Angeles households with children, 24% of Chicago households with children, and 23% of Houston households with children still report either having serious problems with their internet connection to do schoolwork or their jobs, or that they do not have a high-speed internet connection at home (nationally: 23% of households with children).
- In healthcare, 17% of New York City households, 15% of Los Angeles households, 16% of Chicago households, and 23% of Houston households report anyone in their household has been unable to get medical care for a serious problem in the past few months when they needed it, with a majority of those unable to get care reporting negative health consequences as a result (New York City: 62%, Los Angeles: 71%, Chicago: 66%, Houston: 78%) (nationally: 18% unable to get care when needed; 76% report negative health consequences).
- When it comes to telehealth, 48% of New York City households, 46% of Los Angeles households, 51% of Chicago households, and 41% of Houston households report using telehealth in the past few months (nationally: 42%). Despite wide reported satisfaction among households using telehealth, a majority say they would have preferred an in-person visit over telehealth in their last visit (New York City: 73%; Los Angeles: 70%; Chicago: 64%; Houston: 63%; national: 64%).
- Half (50%) of all New York City households, 47% of Los Angeles households, 51% of Chicago households, and 53% of Houston households report anyone has experienced serious problems with depression, anxiety, stress, or serious problems sleeping in the past few months (nationally: 50%).
- Among employed adults, 28% of New York City workers, 31% of Los Angeles workers, 22% of Chicago workers, and 25% of Houston workers report having a worse job situation now compared to before the COVID-19 outbreak began (nationally: 24%). Conversely, 30% of New York City workers, 20% of Los Angeles workers, 28% of Chicago workers, and 28% of Houston workers report having a better job situation now compared to before the COVID-19 outbreak (nationally: 24% report having a worse job situation, 21% report having a better job situation, and 55% rate their job situation as about the same as it was before the COVID-19 outbreak).

## ABOUT THIS POLL

This report, *Household Experiences in Major U.S. Cities During the Delta Variant Outbreak*, is based on a survey conducted in 2021 for NPR, the Robert Wood Johnson Foundation, and the Harvard T.H. Chan School of Public Health. It details the experiences of households in the four largest U.S. cities (New York City, Los Angeles, Chicago, Houston) during the delta variant outbreak in different areas of their lives, including serious problems with finances, healthcare, children’s education, caregiving, work, and well-being. Other reports in this series include *Household Experiences in America During the Delta Variant Outbreak*, a summary national report; *Experiences of U.S. Households with Children During the Delta Variant Outbreak*; *Household Experiences in America During the Delta Variant Outbreak, by Race/Ethnicity*; and *Household Experiences in Rural America During the Delta Variant Outbreak*.

The COVID-19 outbreak has created unusual problems for many individuals in responding to requests for surveys. Because of this situation, this survey offered adults three choices to complete the survey: online, landline, and telephone. The survey design allowed greater capture of the general population and several hard-to-reach populations beyond standard telephone polling methods. It was also designed to overcome internet connectivity issues by a substantial share of households, as well as web-based preferences among those with internet.

### Table of Contents

I. Serious Financial Problems.....	5
II. Serious Problems with Education and Childcare.....	11
III. Serious Problems with Health and Healthcare.....	14
IV. Serious Problems with Employment and Work.....	22
V. Methodology.....	25

This poll was conducted August 2 – September 7, 2021, among a probability-based, address-based, nationally representative sample of 3,616 U.S. adults ages 18 or older, including representative samples of residents living in the four largest U.S. cities (583 New York City adults, 478 Los Angeles adults, 535 Chicago adults, and 473 Houston adults). Interviews were conducted in English, Spanish, Mandarin, Cantonese, Korean, and Vietnamese according to respondents’ preferences. Adults were asked to report on serious problems facing both themselves and others living in their households, thus for questions asked about the household, measures are reported as a percentage of households. Household race/ethnicity (non-Hispanic white, Hispanic/Latino, African American/Black, Asian) is reported according to the respondent’s racial/ethnic identity. Of note, most survey questions asked about experiences “in the past few months,” which may change over time in the continuing development of the COVID-19 outbreak. Reported experiences may not have been directly caused by the outbreak. Questions asked of <50 respondents are not reported. The margin of error at the 95% confidence interval is  $\pm 3.4$  percentage points for national results,  $\pm 6.2$  for New York City,  $\pm 7.9$  for Los Angeles,  $\pm 6.3$  for Chicago, and  $\pm 7.3$  for Houston.

# I. Serious Financial Problems

## Serious financial problems reported in the past few months

In the past few months alone, 38% of U.S. households report facing serious financial problems. This includes 44% of households in New York City, 42% of households in Los Angeles, 48% of households in Chicago, and 58% of households in Houston reporting serious financial problems (see Figure 1).

These problems are cited despite 65% of New York City households, 63% of Los Angeles households, 76% of Chicago households, and 62% of Houston households reporting that in the past few months, they have received financial assistance from the government (nationally: 67%).

**Figure 1. Serious Financial Problems among U.S. Households in the Past Few Months, Nationally and in Major Cities (in Percent)**



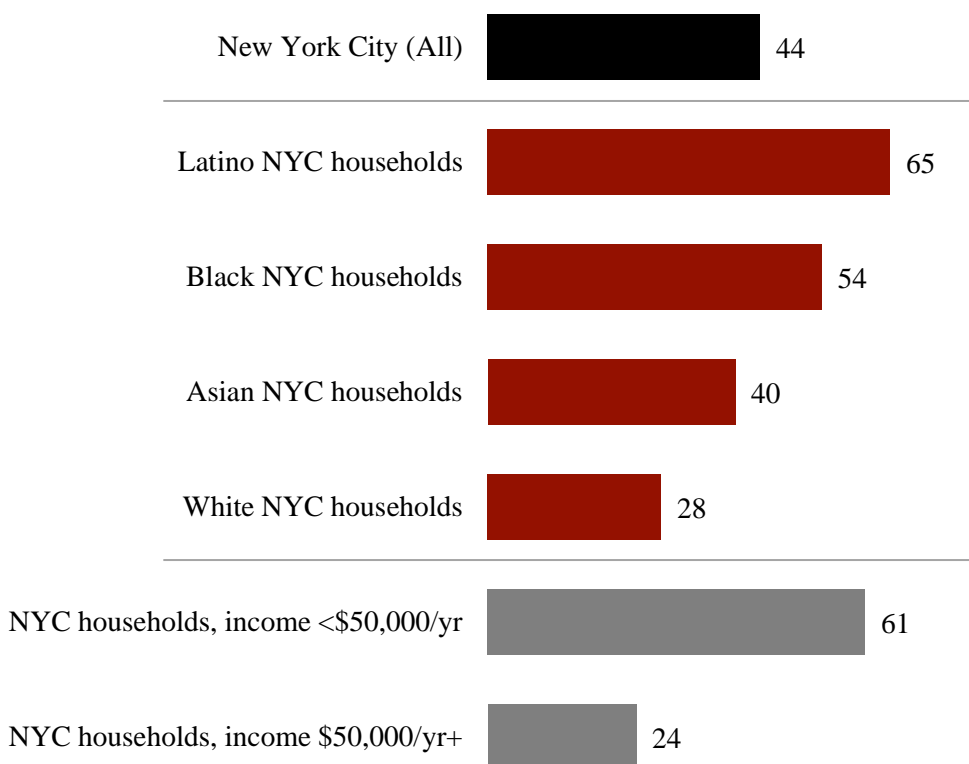
NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *Household Experiences in Major U.S. Cities During the Delta Variant Outbreak, 8/2/21 – 9/7/21*. N=3,616 U.S. adults ages 18+. Q7. *In the past few months, have you or anyone living in your household been having serious problems... a) paying the mortgage/rent, b) paying for utilities, c) making car payments, d) affording medical care, e) paying credit cards/loans/other debt, f) affording food, g) other serious financial problems?*

There are sharp income and racial/ethnic divides in serious financial problems reported nationally and across cities, as problems are often concentrated among households with annual incomes below \$50,000 and racial/ethnic minority households. Detailed breakdowns by city are shown below.

**Serious financial problems among New York City households,  
by race/ethnicity and income**

In the past few months, 44% of New York City households report facing serious financial problems (see Figure 2), including 65% of Latino households in New York City, 54% of Black households, 40% of Asian households, and 28% of white households. By income, 61% of New York City households with annual incomes below \$50,000 report facing serious financial problems in the past few months, compared with 24% of households with annual incomes of \$50,000 or more.

**Figure 2. Serious Financial Problems among New York City households in the Past Few Months, By Race/Ethnicity and Income (in Percent)**

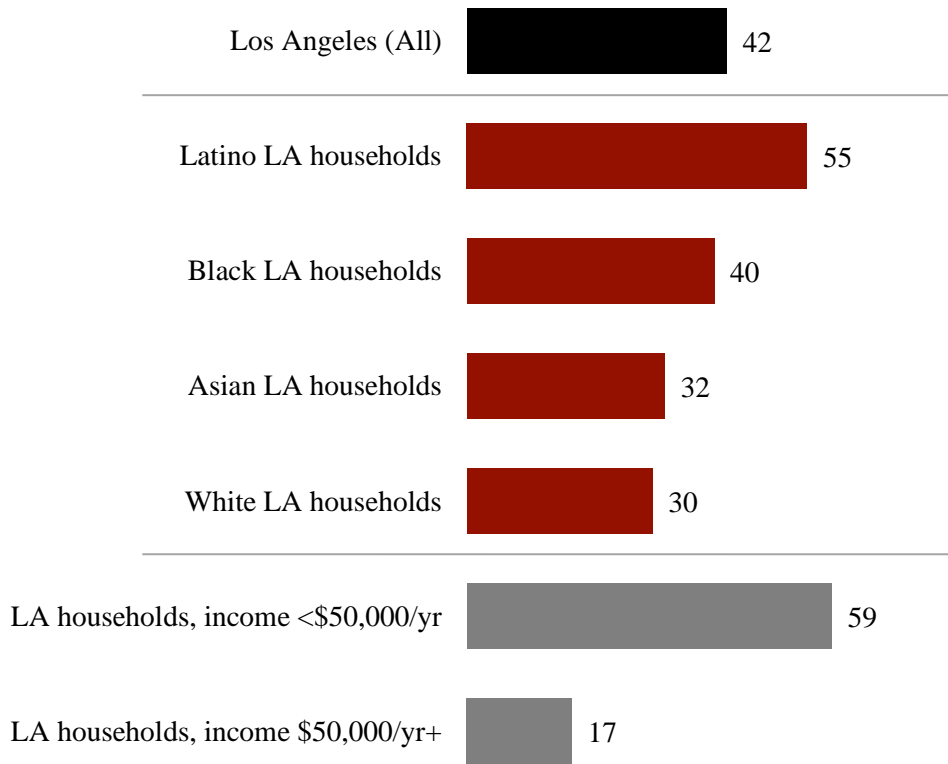


NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *Household Experiences in Major U.S. Cities During the Delta Variant Outbreak, 8/2/21 – 9/7/21*. N=583 New York City adults ages 18+, reporting on behalf of their households. Respondent’s racial/ethnic identity categorized as Latino, non-Hispanic Black, Asian, and non-Hispanic white. Income defined as reported 2020 household income. Q7. *In the past few months, have you or anyone living in your household been having serious problems... a) paying the mortgage/rent, b) paying for utilities, c) making car payments, d) affording medical care, e) paying credit cards/loans/other debt, f) affording food, g) other serious financial problems?*

**Serious financial problems among Los Angeles households,  
by race/ethnicity and income**

In the past few months, 42% of Los Angeles households report facing serious financial problems (see Figure 3), including 55% of Latino households in Los Angeles, 40% of Black households, 32% of Asian households, and 30% of white households. By income, 59% of Los Angeles households with annual incomes below \$50,000 report facing serious financial problems in the past few months, compared with 17% of households with annual incomes of \$50,000 or more.

**Figure 3. Serious Financial Problems among Los Angeles households in the Past Few Months, By Race/Ethnicity and Income (in Percent)**

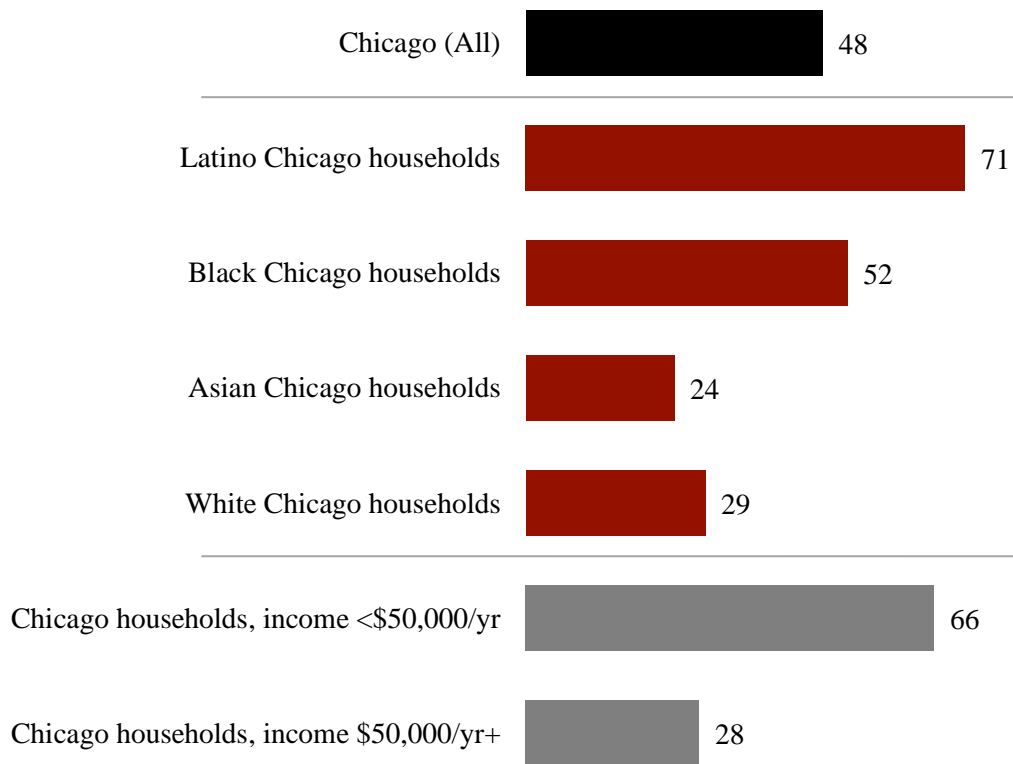


NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *Household Experiences in Major U.S. Cities During the Delta Variant Outbreak*, 8/2/21 – 9/7/21. N=478 Los Angeles adults ages 18+, reporting on behalf of their households. Respondent’s racial/ethnic identity categorized as Latino, non-Hispanic Black, Asian, and non-Hispanic white. Income defined as reported 2020 household income. Q7. *In the past few months, have you or anyone living in your household been having serious problems... a) paying the mortgage/rent, b) paying for utilities, c) making car payments, d) affording medical care, e) paying credit cards/loans/other debt, f) affording food, g) other serious financial problems?*

### Serious financial problems among Chicago households, by race/ethnicity and income

In the past few months, 48% of Chicago households report facing serious financial problems (see Figure 4), including 71% of Latino households in Chicago, 52% of Black households, 24% of Asian households, and 29% of white households. By income, 66% of Chicago households with annual incomes below \$50,000 report facing serious financial problems in the past few months, compared with 28% of households with annual incomes of \$50,000 or more.

**Figure 4. Serious Financial Problems among Chicago households in the Past Few Months, By Race/Ethnicity and Income (in Percent)**

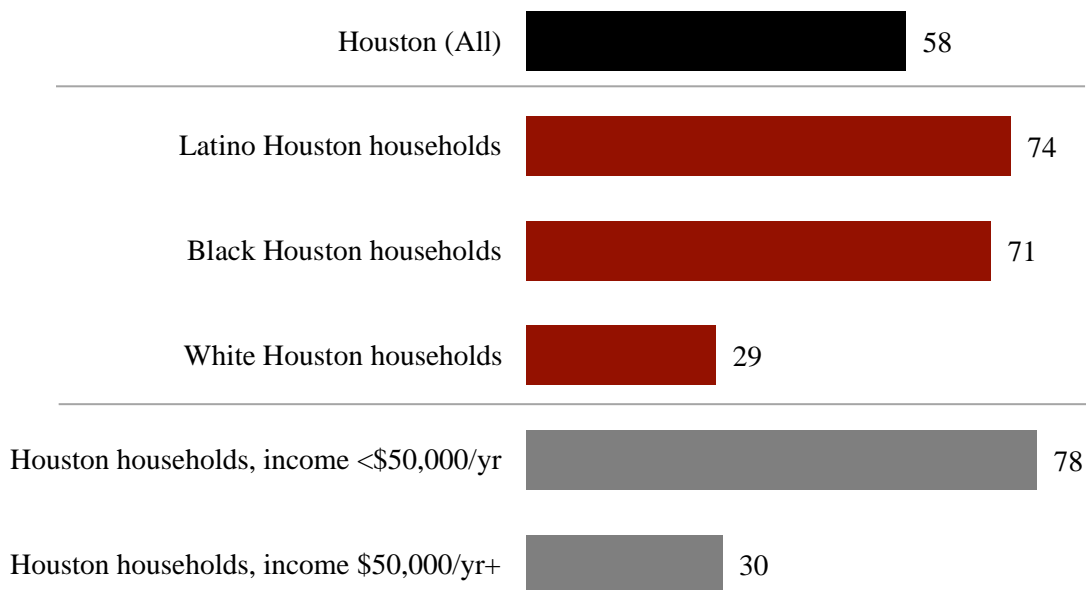


NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *Household Experiences in Major U.S. Cities During the Delta Variant Outbreak*, 8/2/21 – 9/7/21. N=535 Chicago adults ages 18+, reporting on behalf of their households. Respondent’s racial/ethnic identity categorized as Latino, non-Hispanic Black, Asian, and non-Hispanic white. Income defined as reported 2020 household income. Q7. *In the past few months, have you or anyone living in your household been having serious problems... a) paying the mortgage/rent, b) paying for utilities, c) making car payments, d) affording medical care, e) paying credit cards/loans/other debt, f) affording food, g) other serious financial problems?*

**Serious financial problems among Houston households,  
by race/ethnicity and income**

In the past few months, 58% of Houston households report facing serious financial problems (see Figure 5), including 74% of Latino households in Houston, 71% of Black households, and 29% of white households. Too few Asian households in Houston were interviewed to report this result. By income, 78% of Houston households with annual incomes below \$50,000 report facing serious financial problems in the past few months, compared with 30% of households with annual incomes of \$50,000 or more.

**Figure 5. Serious Financial Problems among Houston households in the Past Few Months, By Race/Ethnicity and Income (in Percent)**

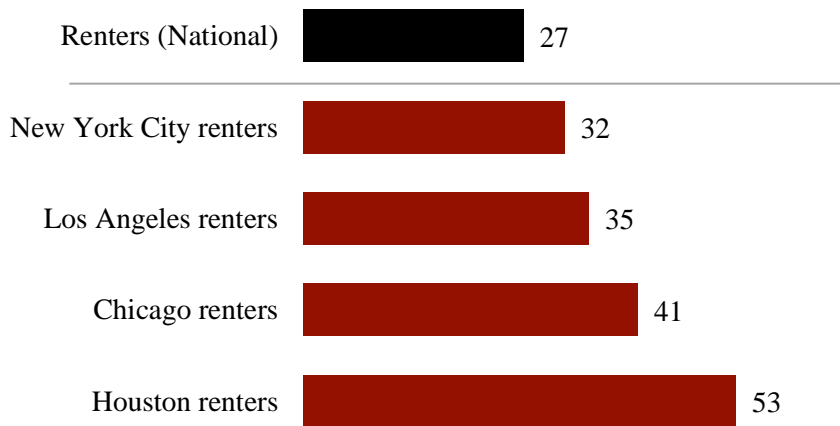


NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *Household Experiences in Major U.S. Cities During the Delta Variant Outbreak*, 8/2/21 – 9/7/21. N=473 Houston adults ages 18+, reporting on behalf of their households. Respondent’s racial/ethnic identity categorized as Latino, non-Hispanic Black, and non-Hispanic white. Too few Asian adults in Houston were interviewed to report this result. Income defined as reported 2020 household income. Q7. *In the past few months, have you or anyone living in your household been having serious problems... a) paying the mortgage/rent, b) paying for utilities, c) making car payments, d) affording medical care, e) paying credit cards/loans/other debt, f) affording food, g) other serious financial problems?*

### Among renters, serious problems paying rent in the past few months

At the time the Centers for Disease Control and Prevention’s (CDC) eviction ban expired, 27% of renters nationally reported serious problems paying their rent in the past few months (see Figure 6). This includes 32% of New York City renters, 35% of Los Angeles renters, 41% of Chicago renters, and 53% of Houston renters who reported serious problems paying their rent in the past few months. Among homeowners, only 7% reported serious problems paying their mortgages nationally.

**Figure 6. Among Renters, Serious Problems Paying Rent in the Past Few Months, Nationally and in Major Cities (in Percent)**

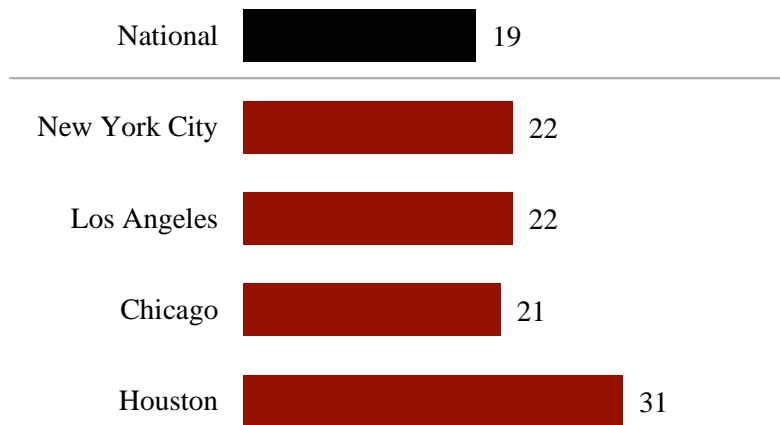


NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *Household Experiences in Major U.S. Cities During the Delta Variant Outbreak*, 8/2/21 – 9/7/21. N=1,564 U.S. adults ages 18+ living in a rented home. Q7a. In the past few months, have you or anyone living in your household been having serious problems paying the mortgage/rent?

### Households who lost all their savings during the COVID-19 outbreak and have no savings to fall back on

Another significant problem for many U.S. households is losing their savings during the COVID-19 outbreak (Figure 7). Nationally, 19% of all households in the U.S. report losing all of their savings during the COVID-19 outbreak and not currently having any savings to fall back on. In the largest U.S. cities, 22% of New York City households, 22% of Los Angeles households, 21% of Chicago households, and 31% of Houston households report losing all of their savings during the COVID-19 outbreak and not currently having any savings to fall back on.

**Figure 7. U.S. Households Who Lost Their Savings During the COVID-19 Outbreak and Have No Savings to Fall Back On, Nationally and in Major Cities (in Percent)**



NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *Household Experiences in Major U.S. Cities During the Delta Variant Outbreak*, 8/2/21 – 9/7/21. N=3,616 U.S. adults ages 18+. *Lost savings during COVID-19 and have no current savings includes responses to Q8/Q8a – No to Q8. Currently, does your household have any savings to fall back on, or not? Yes to Q8a. And before the COVID-19 outbreak began, did your household have any savings to fall back on, or not?*

### Serious financial problems facing households in major cities

In specific financial areas (see Table 1), notable shares of households in the four largest U.S. cities report facing serious financial problems in several areas.

**Table 1. Serious Financial Problems Among U.S. Households in the Past Few Months, Nationally and in Major Cities (in Percent)**

*Q7. In the past few months, have you or anyone living in your household been having \_\_\_\_\_?*

	National	New York City	Los Angeles	Chicago	Houston
<b><i>Serious financial problems (NET)*</i></b>	<b>38</b>	<b>44</b>	<b>42</b>	<b>48</b>	<b>58</b>
Serious problems paying credit cards/loans/debt	22	28	25	31	38
Serious problems affording medical care	17	15	16	24	34
Serious problems paying utilities	16	22	22	25	28
Serious problems paying mortgage/rent	14	27	24	30	38
Serious problems affording food	14	21	15	20	30
Serious problems making car payments	11	14	15	13	25
Other serious financial problems	18	25	20	25	28

*\*Net "yes" responses to Q7. NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, Household Experiences in Major U.S. Cities During the Delta Variant Outbreak, 8/2/21 – 9/7/21. N=3,616 U.S. adults ages 18+. Categories ranked by overall highest % among all respondents.*

### Serious financial problems facing New York City households

Among New York City households, 44% report facing serious financial problems in the past few months (Table 1). In specific financial areas, this includes 28% reporting serious problems paying credit cards, loans, or other debt, 27% reporting serious problems paying their rent or mortgage, 22% reporting serious problems paying their utilities, 21% reporting serious problems affording food, 15% reporting serious problems affording medical care, 14% reporting serious problems making car payments, and 25% reporting other serious financial problems. When it comes to their household's financial situation, 34% of New York City households describe their own financial situation as worse now compared to before the COVID-19 outbreak, while 25% say it is better, and 40% say it is about the same.

### **Serious financial problems facing Los Angeles households**

Among Los Angeles households, 42% report facing serious financial problems in the past few months (Table 1). In specific financial areas, this includes 25% reporting serious problems paying credit cards, loans, or other debt, 24% reporting serious problems paying their rent or mortgage, 22% reporting serious problems paying their utilities, 16% reporting serious problems affording medical care, 15% reporting serious problems affording food, 15% reporting serious problems making car payments, and 20% reporting other serious financial problems. When it comes to their household's financial situation, 32% of Los Angeles households describe their own financial situation as worse now compared to before the COVID-19 outbreak, while 23% say it is better, and 45% say it is about the same.

### **Serious financial problems facing Chicago households**

Among Chicago households, 48% report facing serious financial problems in the past few months (Table 1). In specific financial areas, this includes 31% reporting serious problems paying credit cards, loans, or other debt, 30% reporting serious problems paying their rent or mortgage, 25% reporting serious problems paying their utilities, 24% reporting serious problems affording medical care, 20% reporting serious problems affording food, 13% reporting serious problems making car payments, and 25% reporting other serious financial problems. When it comes to their household's financial situation, 34% of Chicago households describe their own financial situation as worse now compared to before the COVID-19 outbreak, while 20% say it is better, and 46% say it is about the same.

### **Serious financial problems facing Houston households**

Among Houston households, 58% report facing serious financial problems in the past few months (Table 1). In specific financial areas, this includes 38% reporting serious problems paying credit cards, loans, or other debt, 38% reporting serious problems paying their rent or mortgage, 34% reporting serious problems affording medical care, 30% reporting serious problems affording food, 28% reporting serious problems paying their utilities, 25% reporting serious problems making car payments, and 28% reporting other serious financial problems. When it comes to their household's financial situation, 41% of Houston households describe their own financial situation as worse now compared to before the COVID-19 outbreak, while 25% say it is better, and 34% say it is about the same.

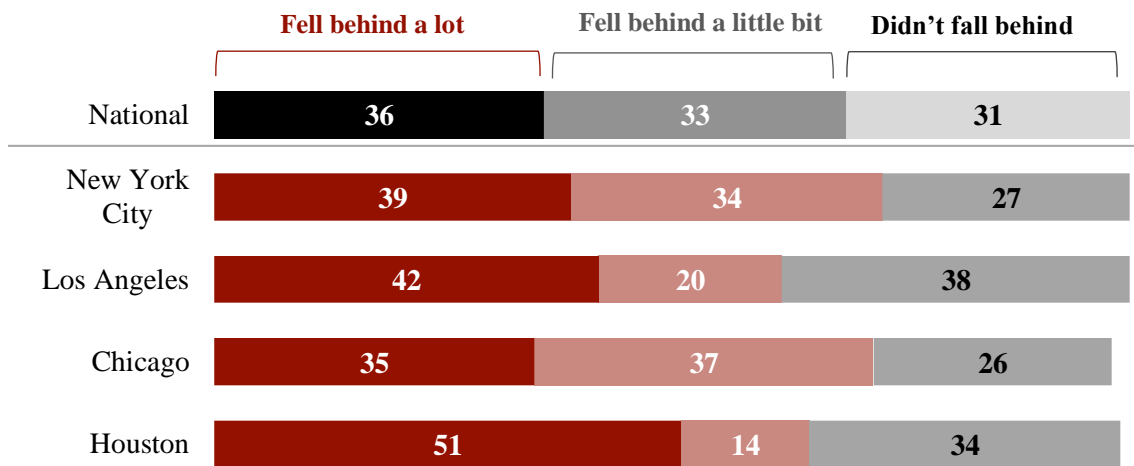
## II. Serious Problems with Education and Childcare

### Serious problems facing households with children in major U.S. cities

Many households with children in New York City, Los Angeles, Chicago, and Houston have faced serious problems in the past few months with their children’s education, getting childcare, internet connectivity, and their children’s anxiety, depression, stress, or sleep issues. These experiences are detailed below (see Figure 8).

**Figure 8. U.S. School Children Falling Behind Because of the COVID-19 Outbreak, Nationally and in Major Cities (in Percent)**

*Q39-39a. Last school year, do you think any children in your household fell behind in their learning because of the COVID-19 outbreak, or not? (If yes): Do you think they fell behind a lot or a little bit?*



NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *Household Experiences in Major U.S. Cities During the Delta Variant Outbreak*, 8/2/21 – 9/7/21. N=701 U.S. adults ages 18+ with children living in their household, who had children enrolled in kindergarten through 12<sup>th</sup> grade last school year. 2% of Chicago adults and 1% of Houston adults gave don’t know/refused/web blank responses.

### Experiences of New York City households with children

Among New York City households, 73% of those with children in K-12 last school year report their children fell behind in their learning because of the COVID-19 outbreak. This includes 39% of all New York City households with children in K-12 last school year who say their children fell behind *a lot* in their learning because of the COVID-19 outbreak (see Figure 8). Thinking about the upcoming school year, 61% of New York City households whose children fell behind last school year believe it will be difficult for children in their household to catch up on education losses from last school year.

In addition, 31% of New York City households with children under 18 report either having serious problems with their internet connection to do schoolwork or their jobs, or that they do not have a high-speed internet connection at home. Twenty-six percent (26%) of New York City households with children under 18 report they have experienced serious problems getting childcare in the past few months when adults needed to work, while 29% report their children have experienced serious problems with depression, anxiety, stress, or serious problems sleeping in the past few months.

### **Experiences of Los Angeles households with children**

Among Los Angeles households, 62% of those with children in K-12 last school year report their children fell behind in their learning because of the COVID-19 outbreak. This includes 42% of all Los Angeles households with children in K-12 last school year who say their children fell behind *a lot* in their learning because of the COVID-19 outbreak (see Figure 8). Thinking about the upcoming school year, 81% of Los Angeles households whose children fell behind last school year believe it will be difficult for children in their household to catch up on education losses from last school year.

In addition, 42% of Los Angeles households with children under 18 report either having serious problems with their internet connection to do schoolwork or their jobs, or that they do not have a high-speed internet connection at home. Nineteen percent (19%) of Los Angeles households with children under 18 report they have experienced serious problems getting childcare in the past few months when adults needed to work, while 41% report their children have experienced serious problems with depression, anxiety, stress, or serious problems sleeping in the past few months.

### **Experiences of Chicago households with children**

Among Chicago households, 72% of those with children in K-12 last school year report their children fell behind in their learning because of the COVID-19 outbreak. This includes 35% of all Chicago households with children in K-12 last school year who say their children fell behind *a lot* in their learning because of the COVID-19 outbreak (see Figure 8). Thinking about the upcoming school year, 64% of Chicago households whose children fell behind last school year believe it will be difficult for children in their household to catch up on education losses from last school year.

In addition, 24% of Chicago households with children under 18 report either having serious problems with their internet connection to do schoolwork or their jobs, or that they do not have a high-speed internet connection at home. Nineteen percent (19%) of Chicago households with children under 18 report they have experienced serious problems getting childcare in the past few months when adults needed to work, while 39% report their children have experienced serious problems with depression, anxiety, stress, or serious problems sleeping in the past few months.

### **Experiences of Houston households with children**

Among Houston households, 65% of those with children in K-12 last school year report their children fell behind in their learning because of the COVID-19 outbreak. This includes 51% of all Houston households with children in K-12 last school year who say their children fell behind *a lot* in their learning because of the COVID-19 outbreak (see Figure 8). Thinking about the upcoming school year, 78% of Houston households whose children fell behind last school year believe it will be difficult for children in their household to catch up on education losses from last school year.

In addition, 23% of Houston households with children under 18 report either having serious problems with their internet connection to do schoolwork or their jobs, or that they do not have a high-speed internet connection at home. Twenty-three percent (23%) of Houston households with children under 18 report they have experienced serious problems getting childcare in the past few months when adults needed to work, while 37% report their children have experienced serious problems with depression, anxiety, stress, or serious problems sleeping in the past few months.

### III. Serious Problems with Health and Healthcare

#### Serious problems with health and healthcare

When it comes to health and healthcare, a notable share of households in New York City, Los Angeles, Chicago, and Houston have faced serious problems in the past few months, particularly when it comes to delayed care for serious problems, affording medical care, and experiences with depression, anxiety, stress, or sleep issues. Experiences with health and healthcare are detailed below, by city.

#### New York City households' experiences with healthcare

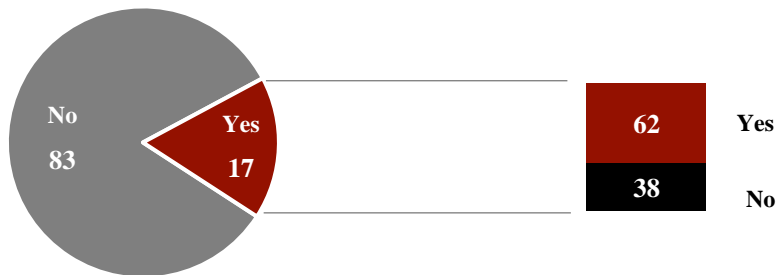
When it comes to healthcare among New York City households, 17% report anyone in their household has been unable to get medical care for a serious problem in the past few months when they needed it. Among those unable to get care when they needed it, 62% of New York City households reported facing negative health consequences as a result (see Figure 9).

In addition, 15% of New York City households report facing serious problems affording medical care in the past few months, while 50% of New York City households report anyone has experienced serious problems with depression, anxiety, stress, or serious problems sleeping in the past few months.

**Figure 9. Negative Health Consequences Among New York City Households Unable to Get Medical Care for Serious Problems in the Past Few Months (in Percent)**

Q27. In the past few months, have you or anyone living in your household been unable to get medical care or delayed getting medical care for serious problems when you or they needed it, or not?

Among the 17% of households where anyone has been unable to get medical care for serious problems when needed: Q28. And overall, do you think delays or being unable to get medical care had any negative health consequences for you or them, or not?



NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *Household Experiences in Major U.S. Cities During the Delta Variant Outbreak*, 8/2/21 – 9/7/21. N=583 New York City adults in the U.S. ages 18+ reporting on behalf of their households.

### Los Angeles households' experiences with healthcare

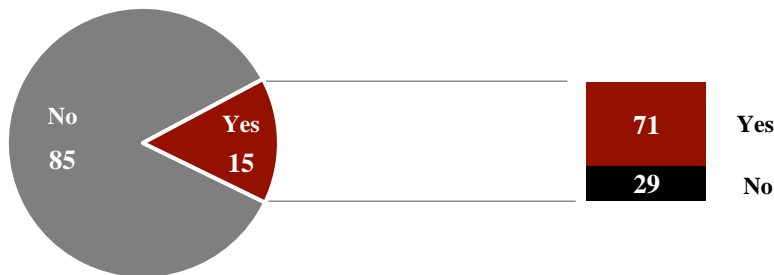
When it comes to healthcare among Los Angeles households, 15% report anyone in their household has been unable to get medical care for a serious problem in the past few months when they needed it. Among those unable to get care when they needed it, 71% of Los Angeles households reported facing negative health consequences as a result (see Figure 10).

In addition, 16% of Los Angeles households report facing serious problems affording medical care in the past few months, while 47% of Los Angeles households report anyone has experienced serious problems with depression, anxiety, stress, or serious problems sleeping in the past few months.

**Figure 10. Negative Health Consequences Among Los Angeles Households Unable to Get Medical Care for Serious Problems in the Past Few Months (in Percent)**

Q27. In the past few months, have you or anyone living in your household been unable to get medical care or delayed getting medical care for serious problems when you or they needed it, or not?

Among the 15% of households where anyone has been unable to get medical care for serious problems when needed: Q28. And overall, do you think delays or being unable to get medical care had any negative health consequences for you or them, or not?



NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *Household Experiences in Major U.S. Cities During the Delta Variant Outbreak*, 8/2/21 – 9/7/21. N=478 Los Angeles adults in the U.S. ages 18+ reporting on behalf of their households.

### Chicago households' experiences with healthcare

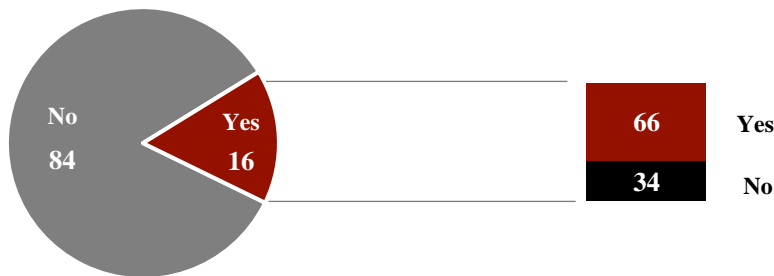
When it comes to delayed healthcare among Chicago households, 16% report anyone in their household has been unable to get medical care for a serious problem in the past few months when they needed it. Among those unable to get care when they needed it, 66% of Chicago households reported facing negative health consequences as a result (see Figure 11).

In addition, 24% of Chicago households report facing serious problems affording medical care in the past few months, while 51% of Chicago households report anyone has experienced serious problems with depression, anxiety, stress, or serious problems sleeping in the past few months.

**Figure 11. Negative Health Consequences Among Chicago Households Unable to Get Medical Care for Serious Problems in the Past Few Months (in Percent)**

Q27. In the past few months, have you or anyone living in your household been unable to get medical care or delayed getting medical care for serious problems when you or they needed it, or not?

Among the 16% of households where anyone has been unable to get medical care for serious problems when needed: Q28. And overall, do you think delays or being unable to get medical care had any negative health consequences for you or them, or not?



NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *Household Experiences in Major U.S. Cities During the Delta Variant Outbreak*, 8/2/21 – 9/7/21. N=535 Chicago adults in the U.S. ages 18+ reporting on behalf of their households.

### Houston households' experiences with healthcare

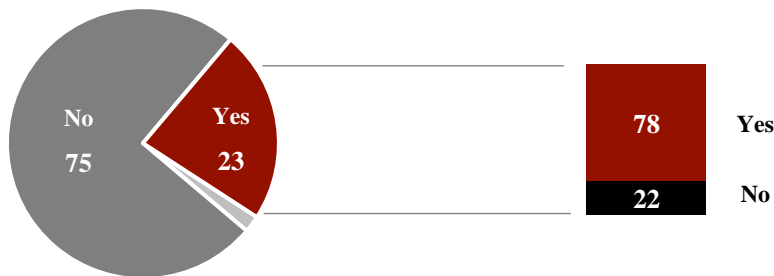
When it comes to delayed healthcare among Houston households, 23% report anyone in their household has been unable to get medical care for a serious problem in the past few months when they needed it. Among those unable to get care when they needed it, 78% of Houston households reported facing negative health consequences as a result (see Figure 12).

In addition, 34% of Houston households report facing serious problems affording medical care in the past few months, while 53% of Houston households report anyone has experienced serious problems with depression, anxiety, stress, or serious problems sleeping in the past few months.

**Figure 12. Negative Health Consequences Among Houston Households Unable to Get Medical Care for Serious Problems in the Past Few Months (in Percent)**

Q27. In the past few months, have you or anyone living in your household been unable to get medical care or delayed getting medical care for serious problems when you or they needed it, or not?

Among the 23% of households where anyone has been unable to get medical care for serious problems when needed: Q28. And overall, do you think delays or being unable to get medical care had any negative health consequences for you or them, or not?



NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *Household Experiences in Major U.S. Cities During the Delta Variant Outbreak*, 8/2/21 – 9/7/21. N=473 Houston adults in the U.S. ages 18+ reporting on behalf of their households. 2% of adults gave don't know/refused/web blank responses to Q27.

### **Telehealth users largely report preferring in-person visits**

Nationally, 42% households report using telehealth in the past few months, (i.e., receiving advice or treatment from a doctor or other healthcare professional over the phone or through a smartphone, tablet, or computer because they could not see one in person). This includes 48% of New York City households, 46% of Los Angeles households, 51% of Chicago households, and 41% of Houston households who report using telehealth in the past few months. Households reporting telehealth use express wide satisfaction with telehealth visits, as 81% of New York City households, 91% of Los Angeles households, 84% of Chicago households, and 82% of Houston households report being satisfied with the advice or treatment they received during their most recent experience doing this (nationally: 82%).

However, an important implication for the future is that despite wide satisfaction with telehealth, 64% of households using telehealth nationally report they would have preferred an in-person visit over telehealth in their last visit, including 73% of New York City households, 70% of Los Angeles households, 64% of Chicago households, and 63% of Houston households.

## IV. Serious Problems with Employment and Work

### **Job situations for New York City workers**

The COVID-19 outbreak has resulted in new work and employment situations for many households across the nation. Among employed New York City adults, 28% report having a worse job situation now compared to before the COVID-19 outbreak began, while 30% have a better job situation, and 42% say it is about the same. One in four (25%) employed New York City adults report working for a different employer now than before the COVID-19 outbreak began. And while 52% of employed New York City adults do all of their work in-person at a workplace outside of their homes, 24% report hybrid work arrangements, where they work sometimes at home and sometimes at a workplace outside of their home, and 24% report currently doing all of their work from home. Thirty-nine percent (39%) of employed New York City adults would rather have a different work situation than their current situation of working in-person, hybrid, or remote. Among employed New York City adults who prefer a different work situation, 10% would prefer to work fully in-person, 62% would prefer a hybrid working situation, and 28% would prefer to be fully remote. And among employed New York City adults with either hybrid or fully remote working situations, 29% report being worried that working from home will hurt their future job prospects or careers.

### **Job situations for Los Angeles workers**

Among employed Los Angeles adults, 31% report having a worse job situation now compared to before the COVID-19 outbreak began, while 20% have a better job situation, and 47% say it is about the same. Nineteen percent (19%) employed Los Angeles adults report working for a different employer now than before the COVID-19 outbreak began. And while 51% of employed Los Angeles adults do all of their work in-person at a workplace outside of their homes, 18% report hybrid work arrangements, where they work sometimes at home and sometimes at a workplace outside of their home, and 31% report currently doing all of their work from home. One in four (25%) employed Los Angeles adults would rather have a different work situation than their current situation of working in-person, hybrid, or remote. Among employed Los Angeles adults who prefer a different work situation, 13% would prefer to work fully in-person, 74% would prefer a hybrid working situation, and 12% would prefer to be fully remote. And among employed Los Angeles adults with either hybrid or fully remote working situations, 16% report being worried that working from home will hurt their future job prospects or careers.

### **Job situations for Chicago workers**

Among employed Chicago adults, 22% report having a worse job situation now compared to before the COVID-19 outbreak began, while 28% have a better job situation, and 50% say it is about the same. Twenty-four percent (24%) of employed Chicago adults report working for a different employer now than before the COVID-19 outbreak began. And while 46% of employed Chicago adults do all of their work in-person at a workplace outside of their homes, 27% report hybrid work arrangements, where they work sometimes at home and sometimes at a workplace outside of their home, and 28% report currently doing all of their work from home. Twenty-nine percent (29%) of employed Chicago adults would rather have a different work situation than their current situation of working in-person, hybrid, or remote. Among employed Chicago adults who prefer a different work situation, 9% would prefer to work fully in-person, 54% would prefer a hybrid working situation, and 36% would prefer to be fully remote. And among employed Chicago adults with either hybrid or fully remote working situations, 16% report being worried that working from home will hurt their future job prospects or careers.

### **Job situations for Houston workers**

Among employed Houston adults, 25% report having a worse job situation now compared to before the COVID-19 outbreak began, while 28% have a better job situation, and 47% say it is about the same. One-third (33%) of employed Houston adults report working for a different employer now than before the COVID-19 outbreak began. And while 58% of employed Houston adults do all of their work in-person at a workplace outside of their homes, 26% report hybrid work arrangements, where they work sometimes at home and sometimes at a workplace outside of their home, and 15% report currently doing all of their work from home. Thirty-seven percent (37%) of employed Houston adults would rather have a different work situation than their current situation of working in-person, hybrid, or remote. Among employed Houston adults who prefer a different work situation, 5% would prefer to work fully in-person, 52% would prefer a hybrid working situation, and 43% would prefer to be fully remote. And among employed Houston adults with either hybrid or fully remote working situations, 10% report being worried that working from home will hurt their future job prospects or careers.

### **Job satisfaction among workers, by city**

Regardless of work situation, most employed adults nationally (85%) and in New York City (81%), Los Angeles (84%), Chicago (87%), and Houston (83%) report currently being satisfied with their job.

### **Serious problems meeting both work and family responsibilities, by city**

In addition, 24% of adults nationally say that in the past few months, they have been having serious problems meeting both their work and family responsibilities. This includes 33% of New York City adults, 27% of Los Angeles adults, 29% of Chicago adults, and 34% of Houston adults.

### **Employed adults on whether they feel safe from getting COVID-19 at their workplace, by city**

Nationally, 27% of employed adults who do any of their work outside of their home report they do not feel safe from getting COVID-19 at their workplace (including 21% saying not too safe and 6% saying not at all safe). This includes 32% of employed adults in New York City, 29% of those in Los Angeles, 30% of those in Chicago, and 35% of those in Houston who do any of their work outside of their home reporting they do not feel safe from getting COVID-19 at their workplace.

### **Serious problems with internet connectivity, by city**

When it comes to internet connectivity, 22% of households nationally report either having serious problems with their internet connection to do schoolwork or their jobs, or that they do not have a high-speed internet connection at home. This includes 24% of New York City households, 31% of Los Angeles households, 23% of Chicago households, and 29% of Houston households reporting either having serious problems with their internet connection to do schoolwork or their jobs, or that they do not have a high-speed internet connection at home

## V. Methodology

The poll in this study is part of an on-going series of surveys developed by researchers at the Harvard Opinion Research Program (HORP) at Harvard T.H. Chan School of Public Health in partnership with the Robert Wood Johnson Foundation and NPR. The research team consists of the following members at each institution.

**Harvard T.H. Chan School of Public Health:** Robert J. Blendon, Emeritus Professor of Health Policy and Political Analysis and Executive Director of HORP; John M. Benson, Senior Research Scientist and Managing Director of HORP; Mary G. Findling, Assistant Director of HORP; Chelsea Whitton Pearsall, Research Coordinator.

**Robert Wood Johnson Foundation:** Carolyn Miller, Senior Program Officer, Research-Evaluation-Learning; Jordan Reese, Director of Media Relations; Martina Todaro, Research Associate, Research-Evaluation-Learning.

**NPR:** Andrea Kissack, Senior Supervising Editor, Science Desk; Joe Neel, Deputy Senior Supervising Editor, Science Desk; Vickie Walton-James, Senior Supervising Editor, National Desk; Marcia Davis, Supervising Editor, Race and Identity, National Desk.

Interviews were conducted online and via telephone (cellphone and landline), **August 2 – September 7, 2021**, among a probability-based, address-based, representative sample of 3,616 U.S. adults ages 18 or older, including representative samples of residents living in the four largest U.S. cities (583 New York City adults, 478 Los Angeles adults, 535 Chicago adults, and 473 Houston adults). Data collection was conducted in English, Spanish, Mandarin, Cantonese, Korean, and Vietnamese by SSRS (Glen Mills, PA), an independent research company. The survey examined experiences of households in the U.S. as a whole, in the four largest U.S. cities (New York City, Los Angeles, Chicago, and Houston), on households by race/ethnicity (including Black, Latinx, Asian, and Native Americans) nationally, on households with children, and on households in rural America. The margin of error at the 95% confidence interval is  $\pm 3.4$  percentage points for national results,  $\pm 6.2$  for New York City,  $\pm 7.9$  for Los Angeles,  $\pm 6.3$  for Chicago, and  $\pm 7.3$  for Houston.

The core of the sample was address-based, with respondents sampled from the United States Postal Service's Computerized Delivery Sequence (CDS) file. Sampled households were sent an invitation letter including a link to complete the survey online and a toll-free number that respondents could call to complete the survey with a telephone interviewer. All respondents were sent a reminder postcard, which also included a QR code they could scan to be linked to the survey via a smart device. Households that could be matched to telephone numbers and that had not yet completed the survey were called to attempt to complete an interview. In order to represent the hardest-to-reach populations, the address-based sample (ABS) was supplemented by telephone interviews with respondents who had previously completed interviews on the weekly random-digit dialing (RDD) SSRS Omnibus poll and online using the SSRS Opinion Panel, a probability-based panel.

A total of 3,177 respondents completed the questionnaire online, 83 by calling in to complete, and 356 were completed as outbound interviews.

Possible sources of non-sampling error include non-response bias, as well as question wording and ordering effects. Non-response produces some known biases in survey-derived estimates because participation tends to vary for different subgroups of the population. To compensate for these known biases and for variations in probability of selection within and across households, the samples were weighted to match the distribution of the population based on data from the U.S. Census Bureau's 2020 Current Population Survey (CPS). Weighting parameters included: gender, age, education level, race/ethnicity, region, and party identification.

Respondents who were the only person living in a household were asked about their own experiences. Respondents who had anyone else also living in their household were asked about the experiences of anyone living in the household. Together these responses represent the experience of the household.

**Characteristics of Cities Population Subgroups**

	<b>Number of interviews (unweighted)</b>
<b>Race/ethnicity by city</b>	
New York City/white	220
New York City/Black	125
New York City/Latino	124
New York City/Asian	96
Los Angeles/white	173
Los Angeles/Black	102
Los Angeles/Latino	127
Los Angeles/Asian	59
Chicago/white	246
Chicago/Black	110
Chicago/Latino	116
Chicago/Asian	51
Houston/white	183
Houston/Black	122
Houston/Latino	128
<b>Household income (2020), by city</b>	
New York City/<\$50,000 a year	273
New York City/\$50,000 or more a year	301
Los Angeles/<\$50,000 a year	228
Los Angeles /\$50,000 or more a year	240
Chicago/<\$50,000 a year	235
Chicago/\$50,000 or more a year	293
Houston/<\$50,000 a year	244
Houston/\$50,000 or more a year	219
<b>Renters (national)</b>	1564
New York City renters	386
Los Angeles renters	275
Chicago renters	237
Houston renters	207
<b>Children under age 18 in household (national)</b>	1013
New York City/Children under 18	161
Los Angeles/Children under 18	113
Chicago/Children under 18	145
Houston/Children under 18	141
<b>Children in K-12 in household (national)</b>	701
New York City/Children in K-12	111
Los Angeles/ Children in K-12	72
Chicago/ Children in K-12	103
Houston/ Children in K-12	100

Household member unable to get or delayed getting medical care for a serious problem (national)	622
New York City/delayed care for serious problem	96
Los Angeles/delayed care for serious problem	77
Chicago/delayed care for serious problem	90
Houston/delayed care for serious problem	108
Household member used telehealth (national)	1672
New York City/household used telehealth	291
Los Angeles/ household used telehealth	239
Chicago/ household used telehealth	276
Houston/ household used telehealth	208
Employed adults (national)	2123
New York City/employed full- or part-time	350
Los Angeles/ employed full- or part-time	296
Chicago/ employed full- or part-time	346
Houston/ employed full- or part-time	284

**NPR**  
**ROBERT WOOD JOHNSON FOUNDATION**  
**HARVARD T.H. CHAN SCHOOL OF PUBLIC HEALTH**

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**HOUSEHOLD EXPERIENCES IN MAJOR U.S. CITIES  
DURING THE DELTA VARIANT OUTBREAK**

The survey was conducted for National Public Radio, the Robert Wood Johnson Foundation, and Harvard T.H. Chan School of Public Health, online and via telephone (cellphone and landline) by SSRS, an independent research company. Interviews were conducted in English, Spanish, Mandarin, Cantonese, Korean, and Vietnamese, **August 2 – September 7, 2021**, among a nationally representative, probability-based sample of 3,616 adults age 18 or older in the U.S. The survey included representative samples of adults living in each of the four largest U.S. cities: New York City (n=583), Los Angeles (n=478), Chicago (n=535), and Houston (n=473); 1,547 adults outside of these cities were also interviewed for national estimates.

The main part of the sample was address-based, with respondents sampled from the United States Postal Service’s Computerized Delivery Sequence (CDS) file. Sampled households were sent an invitation letter including a link to complete the survey online and a toll-free number that respondents could call to complete the survey with a telephone interviewer. In order to represent the hardest-to-reach populations, the address-based sample (ABS) was supplemented by telephone interviews with respondents who had previously completed interviews on the weekly random-digit dialing (RDD) SSRS Omnibus poll and online using the probability-based SSRS Opinion Panel.

	<b>Number of interviews (unweighted)</b>	<b>Margin of sampling error at the 95% confidence level (percentage points)</b>
<b>National total</b>	3,616	±3.4
<b>New York City</b>	583	±6.2
<b>Los Angeles</b>	478	±7.9
<b>Chicago</b>	535	±6.3
<b>Houston</b>	473	±7.3

*Respondents who were the only person living in a household were asked about their own experiences. Respondents who had anyone else also living in their household were asked about the experiences of anyone living in the household. Together these responses represent the experience of the household.*

## Table of Contents

	Page #
I. General Experiences	2
II. Financial Experiences	3
III. Experiences with Work	10
IV. Experiences with Health Care	15
V. Experiences of Households with Children	19
VI. Experiences of Discrimination	24
VII. Health Demographics	25
VIII. Other Demographics	29

In this survey, we'll be asking you about recent experiences and serious problems which may be facing you and people living with you. Most questions are about anyone living in your household, meaning you and anyone else currently living with you, whether or not they are a permanent resident at your address. By "serious problem," we mean something that creates great difficulty for you and people living in your household.

### I. GENERAL EXPERIENCES

Q4. In general, thinking about your (life/the lives of you and other people in your household) over the next year, do you expect your (life/your lives) to be better, worse, or stay about the same as (it is now/they are now)?

	National	NYC	LA	Chicago	Houston
<b>Better (NET)</b>	<b>48</b>	<b>60</b>	<b>59</b>	<b>55</b>	<b>54</b>
A lot better	16	27	25	20	29
A little better	32	33	34	35	25
<b>Stay about the same</b>	<b>39</b>	<b>31</b>	<b>32</b>	<b>35</b>	<b>31</b>
<b>Worse (NET)</b>	<b>13</b>	<b>9</b>	<b>9</b>	<b>9</b>	<b>15</b>
A little worse	9	7	6	8	11
A lot worse	4	2	3	1	4
Don't know/Refused/Web Blank	*	*	-	1	*

## II. FINANCIAL EXPERIENCES

Q5. Currently, how would you rate your (own personal/household's) financial situation?

	National	NYC	LA	Chicago	Houston
<b>Excellent/Good (NET)</b>	<b>62</b>	<b>53</b>	<b>55</b>	<b>56</b>	<b>45</b>
Excellent	12	11	10	10	14
Good	50	42	45	46	31
<b>Only fair/Poor (NET)</b>	<b>38</b>	<b>47</b>	<b>45</b>	<b>44</b>	<b>54</b>
Only fair	29	36	35	35	34
Poor	9	11	10	9	20
Don't know/Refused/Web Blank	*	*	*	*	1

Q6. How would you describe your (own personal/household's) financial situation now compared to before the Covid-19 outbreak? Is your financial situation now better, worse, or about the same as it was before the Covid-19 outbreak?

	National	NYC	LA	Chicago	Houston
<b>Better (NET)</b>	<b>19</b>	<b>25</b>	<b>23</b>	<b>20</b>	<b>25</b>
A lot better	4	7	5	4	12
A little better	15	18	18	16	13
<b>Stay about the same</b>	<b>49</b>	<b>40</b>	<b>45</b>	<b>46</b>	<b>34</b>
<b>Worse (NET)</b>	<b>32</b>	<b>34</b>	<b>32</b>	<b>34</b>	<b>41</b>
A little worse	23	26	21	26	25
A lot worse	9	8	11	8	16
Don't know/Refused/Web Blank	*	1	*	-	*

Q7. In the past few months, (have you/have you or anyone living in your household) been having (INSERT ITEM), or not?

a. serious problems paying (your/the) rent or mortgage

	Yes	No	Don't know/ Refused/Web blank
<b>National</b>	14	86	*
<b>NYC</b>	27	72	1
<b>LA</b>	24	76	*
<b>Chicago</b>	30	69	1
<b>Houston</b>	38	61	1

b. serious problems paying for utilities, like gas or electricity

	Yes	No	Don't know/ Refused/Web blank
<b>National</b>	16	84	*
<b>NYC</b>	22	77	1
<b>LA</b>	22	77	1
<b>Chicago</b>	25	74	1
<b>Houston</b>	28	72	*

c. serious problems making car payments

	Yes	No	Don't know/ Refused/Web blank
<b>National</b>	11	88	1
<b>NYC</b>	14	83	3
<b>LA</b>	15	83	2
<b>Chicago</b>	13	85	2
<b>Houston</b>	25	73	2

d. serious problems affording medical care

	Yes	No	Don't know/ Refused/Web blank
<b>National</b>	17	82	1
<b>NYC</b>	15	84	1
<b>LA</b>	16	82	2
<b>Chicago</b>	24	75	1
<b>Houston</b>	34	65	1

e. serious problems paying credit card bills, loans, or other debt

	<b>Yes</b>	<b>No</b>	<b>Don't know/ Refused/Web blank</b>
<b>National</b>	22	77	1
<b>NYC</b>	28	71	1
<b>LA</b>	25	72	3
<b>Chicago</b>	31	68	1
<b>Houston</b>	38	60	2

f. serious problems affording food

	<b>Yes</b>	<b>No</b>	<b>Don't know/ Refused/Web blank</b>
<b>National</b>	14	86	*
<b>NYC</b>	21	79	*
<b>LA</b>	15	83	2
<b>Chicago</b>	20	79	1
<b>Houston</b>	30	70	*

g. other serious financial problems

	<b>Yes</b>	<b>No</b>	<b>Don't know/ Refused/Web blank</b>
<b>National</b>	18	81	1
<b>NYC</b>	25	74	1
<b>LA</b>	20	78	2
<b>Chicago</b>	25	74	1
<b>Houston</b>	28	67	5

**Yes Summary Table**  
**Based on total respondents**

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Serious problems paying rent or mortgage	14	27	24	30	38
Serious problems paying for utilities, like gas or electricity	16	22	22	25	28
Serious problems making car payments	11	14	15	13	25
Serious problems affording medical care	17	15	16	24	34
Serious problems paying credit card bills, loans, or other debt	22	28	25	31	38
Serious problems affording food	14	21	15	20	30
Other serious financial problems	18	25	20	25	28

**Q7 Serious Financial Problems Summary Table**  
**Based on total respondents**

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
<b>One or more serious problem (NET)</b>	<b>38</b>	<b>44</b>	<b>42</b>	<b>48</b>	<b>58</b>
None	62	56	58	52	42

Q8. Currently, (do you/does your household) have any savings to fall back on, or not?

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Yes	62	53	60	54	42
No	38	46	39	46	57
Don't know/Refused/Web blank	*	1	1	-	1

**(Asked of respondents who do not currently have any savings to fall back on; National n=1275; NYC n=218; LA n=162; Chicago n=188; Houston n=219)**

Q8a. And before the Covid-19 outbreak began, did (you/your household) have any savings to fall back on, or not?

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Yes	50	47	56	46	53
No	50	51	44	54	44
Don't know/Refused/Web blank	*	2	-	*	3

**Q8/Q8a Combo Table  
Base on total respondents**

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Yes, currently have savings to fall back on	62	53	60	54	42
No, currently does not have savings to fall back on	38	46	39	46	57
Had savings to fall back on before the COVID-19 outbreak	19	22	22	21	31
Did not have savings to fall back on before the COVID-19 outbreak	19	24	17	25	25
Don't know/Refused/Web blank	*	*	-	*	1
Don't know/Refused/Web blank	*	1	1	-	1

Q9. In the past few months, federal and state governments have enacted programs to provide financial assistance to families across the country, including stimulus payments, expanded unemployment benefits, grants, loans, and other types of financial assistance. (Have you/Have you or anyone living in your household) been helped by any of these programs in the past few months, or not?

	National	NYC	LA	Chicago	Houston
Yes	67	65	63	76	62
No	33	34	37	24	38
Don't know/Refused/Web blank	*	1	-	*	*

**(Asked of respondents who have been helped by the federal or state government's financial aid programs; National n=2365; NYC n=377; LA n=308; Chicago n=368; Houston n=294)**

Q9a. (Have you/Have you or they) been helped a lot or a little by these programs?

**Q9/Q9a Combo Table  
Based on total respondents**

	National	NYC	LA	Chicago	Houston
Have been helped by federal and state government programs enacted to provide financial assistance to families across the country (NET)	67	65	63	76	62
Been helped a lot by these programs	23	29	27	29	28
Been helped a little by these programs	44	36	36	47	34
Have not been helped by federal and state government programs enacted to provide financial assistance to families across the country	33	34	37	24	38
Don't know/Refused/Web blank	*	1	-	*	*

Q10. In the past few months, (have you/have you or anyone living in your household) applied for any type of federal or state financial aid that (you/you or they) thought (you/you or they) were eligible for?

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Yes	18	27	20	28	27
No	82	72	79	72	73
Don't know/Refused/Web blank	*	1	1	*	*

**(Asked of respondents who applied for federal or state financial aid in the past few months; National n=719; NYC n=145; LA n=113; Chicago n=114; Houston n=111)**

Q10a. And in the past few months, (have you/have you or anyone living in your household) ever been denied any type of federal or state financial aid after applying?

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Yes	34	32	35	29	41
No	64	64	63	71	57
Don't know/Refused/Web blank	2	4	2	*	2

### III. EXPERIENCES WITH WORK

Q11. Thinking about just yourself, are you currently:

	National	NYC	LA	Chicago	Houston
<b>Employed (NET)</b>	<b>59</b>	<b>58</b>	<b>56</b>	<b>59</b>	<b>66</b>
Employed full-time	46	41	39	47	48
Employed part-time	13	17	16	13	19
Not employed at this time	41	42	43	41	34
Don't know/Refused/Web Blank	*	-	1	-	*

**(Asked of respondents who are not currently employed; National n=1489; NYC n=233; LA n=179; Chicago n=189; Houston n=188)**

Q12a. Is this the employment situation that you prefer, or would you rather be employed at this time?

	National	NYC	LA	Chicago	Houston
Situation that you prefer	58	44	44	47	42
Would rather be employed	40	52	52	52	58
Don't know/Refused/Web blank	2	4	4	1	*

**(Asked of respondents who are currently employed part-time; National n=440; NYC n=81; LA n=70; Chicago n=61; Houston n=62)**

Q12b. Is this the employment situation that you prefer, or would you rather be employed full-time at this time?

	National	NYC	LA	Chicago	Houston
Situation that you prefer	65	36	54	41	47
Would rather be employed	35	64	46	59	53
Don't know/Refused/Web blank	*	-	-	-	-

**(Asked of respondents who are currently employed; National n=2123; NYC n=350; LA n=296; Chicago n=346; Houston n=284)**

Q12C. Do you work for the same employer now as you did before the Covid-19 outbreak began, do you work for a different employer now, or were you not employed before the Covid-19 outbreak began?

	National	NYC	LA	Chicago	Houston
Work for the same employer	76	66	76	72	67
Work for a different employer	21	25	19	24	33
Not employed before the Covid-19 outbreak began	2	8	5	3	*
Don't know/Refused/Web blank	1	1	*	1	-

**(Asked of respondents who are currently employed; National n=2123; NYC n=350; LA n=296; Chicago n=346; Houston n=284)**

Q13. Currently, which of the following best describes your employment situation? Do you:

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Do all of your work at a workplace outside of your home	63	52	51	46	58
Work sometimes at home, and sometimes at a workplace outside of your home	20	24	18	27	26
Do all of your work from home	17	24	31	28	15
Don't know/Refused/Web blank	*	*	*	-	1

**(Asked of respondents who are currently employed; National n=2123; NYC n=350; LA n=296; Chicago n=346; Houston n=284)**

Q14. Is this the work situation that you prefer, or would you rather have a different work situation?

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Situation that you prefer	73	61	75	71	63
Would rather have a different work situation	26	39	25	29	37
Don't know/Refused/Web blank	1	-	-	*	-

**(Asked of respondents who are currently employed and would rather a different work situation than their current work from home/away from home situation; National n=606; NYC n=128; LA n=78; Chicago n=90; Houston n=84)**

Q14a. Would you rather:

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Do all of your work at a workplace outside of your home	8	10	13	9	5
Work sometimes at home, and sometimes at a workplace outside of your home	62	62	74	54	52
Do all of your work from home	28	28	12	36	43
Don't know/Refused/Web blank	2	-	1	1	-

**(Asked of respondents who are currently employed; National n= 2123; NYC n= 350; LA n= 296; Chicago n= 346; Houston n= 284)**

Q15. Overall, how satisfied or dissatisfied are you with your job? Would you say you are:

	National	NYC	LA	Chicago	Houston
<b>Satisfied (NET)</b>	<b>85</b>	<b>81</b>	<b>84</b>	<b>87</b>	<b>83</b>
Completely satisfied	36	27	42	34	38
Somewhat satisfied	49	54	42	53	45
<b>Dissatisfied (NET)</b>	<b>14</b>	<b>19</b>	<b>16</b>	<b>13</b>	<b>16</b>
Somewhat dissatisfied	11	16	14	12	10
Completely dissatisfied	3	3	2	1	6
Don't know/Refused/Web Blank	1	-	-	-	1

**(Asked of respondents who are currently employed; National n=2123; NYC n=350; LA n=296; Chicago n=346; Houston n=284)**

Q16. And how would you describe your job situation now compared to before the Covid-19 outbreak? Is your job situation now:

	National	NYC	LA	Chicago	Houston
Better	21	30	20	28	28
Worse	24	28	31	22	25
About the same as it was before the Covid-19 outbreak	55	42	47	50	47
Don't know/Refused/Web Blank	*	*	2	-	-

**(Asked of respondents who are currently employed, do all of their work from home, and were employed before the pandemic; National n=519; NYC n=92; LA n=94; Chicago n=103; Houston n=55)**

Q17. And before the Covid-19 outbreak began, did you do all of your work from home, or did you work at least sometimes at a workplace outside of your home before the Covid-19 outbreak began?

	National	NYC	LA	Chicago	Houston
All work from home	29	11	20	26	25
At least sometimes at a workplace outside of your home	69	89	79	74	72
Don't know/Refused/Web Blank	2	-	1	-	3

**(Asked of respondents who are currently employed and do at least some of their work from home; National n=1,061; NYC n=189; LA n=173; Chicago n=210; Houston n=135)**

Q18. Are you personally worried that working from home will hurt your future job prospects or career, or are you not worried about this?

	National	NYC	LA	Chicago	Houston
Yes	14	29	16	16	10
No	86	71	84	84	90
Don't know/Refused/Web blank	*	1	-	-	-

**(Asked of respondents who are currently employed and do at least some of their work outside their home; National n=1,590; NYC n=253; LA n=197; Chicago n=243; Houston n=227)**

Q19. How safe do you feel from getting Covid-19 at your workplace? Would you say you feel:

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
<b>Very/Somewhat safe (NET)</b>	<b>72</b>	<b>67</b>	<b>71</b>	<b>70</b>	<b>64</b>
Very safe	26	22	25	29	20
Somewhat worried	46	45	46	41	44
<b>Not too/Not at all safe (NET)</b>	<b>27</b>	<b>32</b>	<b>29</b>	<b>30</b>	<b>35</b>
Not too safe	21	26	25	22	27
Not at all safe	6	6	4	8	8
Don't know/Refused/Web blank	1	1	-	*	1

**(Asked of respondents who are currently employed; National n=2,123; NYC n=350; LA n=296; Chicago n=346; Houston n=284)**

Q20. Are you currently self-employed, or not?

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Yes	11	18	16	13	15
No	89	82	84	87	85
Don't know/Refused/Web blank	*	-	-	-	*

**(Asked of respondents who are currently employed, but not self employed; National n=1,834; NYC n=299; LA n=244; Chicago n=303; Houston n=243)**

Q21. Does your employer require people employed at your workplace to be vaccinated against Covid-19, or not?

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Yes	16	33	37	34	23
No	84	67	63	65	77
Don't know/Refused/Web blank	*	*	-	1	-

Q23. (In/Now thinking about just yourself,) the past few months, have you been having serious problems meeting both your work and family responsibilities, or not?

	National	NYC	LA	Chicago	Houston
Yes	24	33	27	29	34
No	75	67	73	70	65
Don't know/Refused/Web blank	1	*	*	1	1

Q24. Since the start of the Covid-19 outbreak, (have you/have you or anyone living in your household) lost or had to quit any jobs, or had (your/your household's) income reduced, even if temporarily, or has this not happened?

	National	NYC	LA	Chicago	Houston
Yes, this has happened	42	53	49	51	54
No, this has not happened	58	47	49	49	46
Don't know/Refused/Web blank	*	*	2	*	*

**(Asked of respondents with more than one adult in their household; National n=2,359; NYC n=354; LA n=308; Chicago n=334; Houston n=316)**

Q26. Besides yourself, is anyone else age 18 or older living in your household currently employed full-time or part time, or is no one else in your household age 18 or older living in your household employed at this time?

	National	NYC	LA	Chicago	Houston
Yes, another adult currently employed	65	70	70	69	63
No other adult currently employed	35	29	29	31	37
Don't know/Refused/Web blank	*	1	1	-	-

**Q11/Q26 Combo Table  
Based on total respondents**

	National	NYC	LA	Chicago	Houston
Someone in HH is employed	77	78	77	76	82
No one in HH is employed	23	22	22	24	18
Don't know/Refused/Web blank	*	-	1	-	-

#### IV. EXPERIENCES WITH HEALTH CARE

Q27. In the past few months, (have you/have you or anyone living in your household) been unable to get medical care or delayed getting medical care for serious problems when (you/you or they) needed it, or not?

	National	NYC	LA	Chicago	Houston
Yes, been unable to get medical care or delayed getting medical care	18	17	15	16	23
No	81	83	85	84	75
Don't know/Refused/Web blank	1	*	*	*	2

**(Asked of respondents who said they or someone else in their household has been unable to get medical care or delayed getting medical care for a serious problem when they needed it in the past few months; National n=622; NYC n=96; LA n=77; Chicago n=90; Houston n=108)**

Q28. And overall, do you think delays or being unable to get medical care had any negative health consequences for (you/you or them), or not?

	National	NYC	LA	Chicago	Houston
Yes	76	62	71	66	78
No	24	38	29	34	22
Don't know/Refused/Web blank	*	-	-	-	*

#### Q27/Q28 Combo Table Based on total respondents

	National	NYC	LA	Chicago	Houston
Unable to get medical care or delayed getting medical care for serious problems when someone in the household needed it	18	17	15	16	23
Yes, delays or being unable to get medical care had any negative health consequences for someone in the household	14	10	10	10	18
No, delays or being unable to get medical care did not have any negative health consequences for someone in the household	4	7	5	6	5
Was able to get medical care for serious problems when they needed it	81	83	85	84	75
Don't know/Refused/Web blank	1	*	*	*	2

Q28a. Now I'd like to ask you about opioid addiction in your local community. When we ask about opioids, we mean strong painkillers, such as Percocet, OxyContin, Vicodin, or fentanyl. Is people being addicted to opioids a problem in your local community, or not?

**(Asked of respondents who say that opioid addiction is a problem in their local community; National n=1,260; NYC n=179; LA n=168; Chicago n=163; Houston n=142)**

Q28b. How serious a problem for your local community is people being addicted to opioids? Is it a very serious problem, somewhat serious, or not too serious?

**Q28a/Q28b Combo Table  
Based on total respondents**

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
People being addicted to opioids is a problem in your local community	37	28	36	30	27
Very serious problem	15	13	16	9	11
Somewhat serious problem	18	13	15	19	13
Not too serious	4	2	5	2	3
People being addicted to opioids is not a problem in your local community	59	65	56	66	67
Don't know/Refused/Web Blank	4	7	8	4	6

## Telehealth

Q30. In the past few months, (have you/have you or anyone living in your household) received advice or treatment from a doctor or other health care professional via telehealth—that is, over the phone or through a smartphone, tablet, or computer because (you/they) could not see a doctor or other health care professional in person?

	National	NYC	LA	Chicago	Houston
Yes	42	48	46	51	41
No	58	52	53	48	59
Don't know/Refused/Web blank	*	*	1	1	*

(Asked of telehealth users; National n=1,672; NYC n=291; LA n=239; Chicago n=276; Houston n=208)

Q31. Thinking about (your/their) most recent time doing this, how satisfied or dissatisfied were (they) with the advice or treatment (you/they) received? Would you say (you/they) were:

	National	NYC	LA	Chicago	Houston
<b>Satisfied (NET)</b>	<b>82</b>	<b>81</b>	<b>91</b>	<b>84</b>	<b>82</b>
Completely satisfied	38	35	39	34	33
Somewhat satisfied	44	46	52	50	49
<b>Dissatisfied (NET)</b>	<b>17</b>	<b>17</b>	<b>9</b>	<b>16</b>	<b>17</b>
Somewhat dissatisfied	13	13	6	11	15
Completely dissatisfied	4	4	3	5	2
Don't know/Refused/Web Blank	1	2	-	-	1

(Asked of telehealth users; National n=1,672; NYC n=291; LA n=239; Chicago n=276; Houston n=208)

Q32. Thinking about (your/their) most recent time receiving advice or treatment from a doctor or other health care professional via telehealth, would (you/they) have preferred an in-person visit with a doctor or other healthcare professional, or did (you/they) prefer using telehealth?

	National	NYC	LA	Chicago	Houston
Would have preferred an in-person visit	64	73	70	64	63
Prefer using telehealth	35	24	30	36	34
Don't know/Refused/Web blank	1	3	*	-	3

Q33. To the best of your knowledge, does health insurance cover all or most of the cost of telehealth services for (you/everyone living in your household), or not?

	National	NYC	LA	Chicago	Houston
Yes	75	73	70	72	56
No	17	22	22	20	23
Do not have health insurance	5	2	4	4	19
Don't know/Refused/Web blank	3	3	4	4	2

Q34. Do you think that health insurance companies should be required by federal or state governments to pay for telehealth visits in the future, or not?

	National	NYC	LA	Chicago	Houston
Yes	84	90	86	91	91
No	15	9	12	7	8
Don't know/Refused/Web blank	1	1	2	2	1

**(Asked of respondents who think that health insurance companies should be required by federal or state governments to pay for telehealth visits in the future; National n=3,210; NYC n=538; LA n=431; Chicago n=488; Houston n=424)**

Q35. And do you think that health insurance companies should be required by federal or state governments to pay for telehealth visits in the future, even if it would involve your premiums being higher to cover these services, or not?

	National	NYC	LA	Chicago	Houston
Yes	49	57	51	61	55
No	50	41	46	37	43
Don't know/Refused/Web blank	1	2	3	2	2

**Q34/Q35 Combo Table  
Based on total respondents**

	National	NYC	LA	Chicago	Houston
Should be required even if it would involve your premiums being higher	41	51	44	56	50
Should not be required in general or if would involve your premiums being higher	56	46	52	41	48
Should not be required (in general)	15	9	12	7	8
Should be required, but not if it would involve your premiums being higher	41	37	40	34	40
Don't know/Refused/Web blank	3	3	4	3	2

**(Asked of telehealth users; National n=1,672; NYC n=291; LA n=239; Chicago n=276; Houston n=208)**

Q36. In the past few months, (have you/have you or anyone living in your household) had a telehealth visit rejected for payment by your health insurance policy, or has this not happened to (you/anyone in your household)?

	National	NYC	LA	Chicago	Houston
Yes	4	6	2	5	4
No	93	92	91	94	79
Do not have health insurance	3	2	2	1	17
Don't know/Refused/Web blank	*	*	5	*	*

**V. EXPERIENCES OF HOUSEHOLDS WITH CHILDREN**

Q38. Were any children living in your household enrolled in kindergarten through 12th grade last school year, meaning 2020-2021?

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Yes	27	26	22	29	27
No	72	73	78	70	72
Don't know/Refused/Web blank	1	1	*	1	1

**(Asked of respondents who had any children currently living in their household enrolled in kindergarten through 12th grade last school year; National n=701; NYC n=111; LA n=72; Chicago n=103; Houston n=100)**

Q38a. Did all children living in your household who were enrolled in kindergarten through 12th grade last school year attend school in-person for most of last school year?

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Yes	39	32	10	13	39
No	61	68	90	87	61
Don't know/Refused/Web blank	*	-	-	-	-

**(Asked of respondents who had any children currently living in their household enrolled in kindergarten through 12th grade last school year; National n=701; NYC n=111; LA n=72; Chicago n=103; Houston n=100)**

Q39. Last school year, do you think any children in your household fell behind in their learning because of the Covid-19 outbreak, or not?

	National	NYC	LA	Chicago	Houston
Yes	69	73	62	72	65
No	31	27	38	26	34
Don't know/Refused/Web blank	*	*	-	2	1

**(Asked of respondents who had any children currently living in their household enrolled in kindergarten through 12th grade last school year and felt any children fell behind in learning; National n=462; NYC n=70; LA n=51; Chicago n=73; Houston n=60)**

Q39a. Do you think they fell behind a lot or a little bit?

**Q39/Q39a Combo Table**

**Based on respondents who had any children currently living in their household enrolled in kindergarten through 12th grade last school year (National n=701; NYC n=111; LA n=72; Chicago n=103; Houston n=100)**

	National	NYC	LA	Chicago	Houston
Think any children in the household fell behind in their learning because of the Covid-19 outbreak	69	73	62	72	65
Fell behind a lot	36	39	42	35	51
Fell behind a little	33	34	20	37	14
Do not think any children in the household fell behind in their learning because of the Covid-19 outbreak	31	27	38	26	34
Don't know/Refused/Web blank	*	*	-	2	1

**(Asked of respondents who had any children currently living in their household enrolled in kindergarten through 12th grade last school year, will have any children enrolled in kindergarten through 12th grade this fall, and felt any children fell behind in learning last school year; National n=460; NYC n=70; LA n=51; Chicago n=73; Houston n=58)**

Q40. Thinking about the upcoming school year, how difficult do you think it will be, if at all, for children in your household to catch up on education losses from last school year?

	National	NYC	LA	Chicago	Houston
<b>Very/Somewhat difficult (NET)</b>	<b>70</b>	<b>61</b>	<b>81</b>	<b>64</b>	<b>78</b>
Very difficult	14	13	20	17	34
Somewhat difficult	56	48	61	47	44
<b>Not too/Not at all difficulty (NET)</b>	<b>30</b>	<b>31</b>	<b>19</b>	<b>36</b>	<b>22</b>
Not too difficult	27	30	18	23	20
Not at all difficult	3	1	1	13	2
Don't know/Refused/Web blank	*	8	-	-	4

**(Asked of respondents with at least one child in the household; National n=1,013; NYC n=161; LA n=113; Chicago n=145; Houston n=141)**

Q41. In the past few months, have any children in your household experienced serious problems with depression, anxiety, or stress, or serious problems sleeping[PHONE ONLY, SHOW: “, or have no children living in your household experienced this?”]

	National	NYC	LA	Chicago	Houston
Yes	36	29	41	39	37
No	64	71	58	60	62
Don't know/Refused/Web blank	*	*	1	1	1

**(Asked of respondents who had any children currently living in their household enrolled in kindergarten through 12th grade last school year; National n=701; NYC n=111; LA n=72; Chicago n=103; Houston n=100)**

Q42. Thinking about last school year, how would you rate the quality of the education that children in your household received? Would you rate it as:

	National	NYC	LA	Chicago	Houston
<b>Excellent/Good (NET)</b>	<b>47</b>	<b>41</b>	<b>50</b>	<b>51</b>	<b>51</b>
Excellent	13	6	14	10	15
Good	34	35	36	41	36
<b>Only fair/Poor (NET)</b>	<b>52</b>	<b>59</b>	<b>49</b>	<b>49</b>	<b>49</b>
Only fair	42	46	36	43	43
Poor	10	13	13	6	6
Don't know/Refused/Web Blank	1	*	1	-	-

**(Asked of respondents with at least one child in the household who will be in K-12 this fall; National n=838; NYC n=132; LA n=94; Chicago n=120; Houston n=116)**

Q43. Thinking about the upcoming school year, do you plan to send any children in your household enrolled in kindergarten through 12th grade to school in person this fall, or not?

	National	NYC	LA	Chicago	Houston
Yes	88	86	87	89	94
No	10	13	10	10	6
Don't Know/Refused/Web Blank	2	1	3	1	*

**(Asked of respondents with at least one child in the household who are planning not to send children in their household to school in person this fall; National n=81; not enough cases in any of the cities for analysis, n<50)**

Q43a. Are you planning not to send children in your household to school in person this fall because of concerns about Covid-19 at school, because you think the quality of their education would be better at home, or for some other reason?

	<b>National</b>
Concerned about Covid-19 at school	35
Think the quality of their education would be better at home	48
Other	13
Don't know/Refused/Web blank	4

**(Asked of respondents who plan to send any children in their household to K-12 in-person next school year; National n=747; NYC n=113; LA n=83; Chicago n=109; Houston n=105)**

Q44. Thinking about the upcoming school year, how safe do you feel children in your household will be from getting Covid-19 at school? Would you say you feel they will be:

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
<b>Very/Somewhat safe (NET)</b>	<b>67</b>	<b>74</b>	<b>64</b>	<b>68</b>	<b>44</b>
Very safe	15	24	14	12	6
Somewhat safe	52	50	50	56	38
<b>Not too/Not at all safe (NET)</b>	<b>33</b>	<b>26</b>	<b>35</b>	<b>31</b>	<b>56</b>
Not too safe	25	21	31	23	46
Not at all safe	8	5	4	8	10
Don't know/Refused/Web Blank	*	-	1	1	-

**(Asked of respondents who did not send all children to K-12 school in-person last school year and plan to send any children in their household to K-12 in-person next school year; National n=429; NYC n=70; LA n=61; Chicago n=79; Houston n=54)**

Q45. Thinking about the upcoming school year, how difficult do you think it will be, if at all, for children in your household to cope with going back to in-person schooling?

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
<b>Very/Somewhat difficult (NET)</b>	<b>43</b>	<b>61</b>	<b>24</b>	<b>53</b>	<b>58</b>
Very difficult	4	3	2	9	7
Somewhat difficult	39	58	22	44	51
<b>Not too/Not at all difficult (NET)</b>	<b>55</b>	<b>37</b>	<b>75</b>	<b>47</b>	<b>42</b>
Not too difficult	39	23	57	36	37
Not at all difficult	16	14	18	11	5
Don't know/Refused/Web Blank	2	2	1	-	-

**(Asked of respondents with at least one child in the household; National n=1,013; NYC n=161; LA n=113; Chicago n=145; Houston n=141)**

Q46. In the past few months, (have you/have you or anyone living in your household) been having serious problems getting childcare when (you/adults) need to work, or not?

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Yes	20	26	19	19	23
No	79	72	78	79	77
Don't know/Refused/Web blank	1	2	3	2	*

**(Asked of respondents with a child ages 0-4 in their household; National n=336; not enough cases in any of the cities for analysis, n<50)**

Q47. In the past few months, (have you/have you or other adults in your household) been having serious problems finding daycare or preschool programs for children in your household, or not?

	<b>National</b>
Yes	32
No	68
Don't know/Refused/Web blank	*

## VI. EXPERIENCES OF DISCRIMINATION

Q51. In the past few months, was there ever a time when (you were/you or anyone living in your household was) subject to racial or ethnic slurs or insults?

	National	NYC	LA	Chicago	Houston
Yes	14	17	15	23	22
No	86	83	85	77	77
Don't know/Refused/Web blank	*	*	-	*	1

Q52. In the past few months, was there ever a time when (you/you or anyone living in your household) faced discrimination or unfair treatment because of (your/their) race or ethnicity?

	National	NYC	LA	Chicago	Houston
Yes	14	16	17	27	24
No	85	83	83	72	76
Don't know/Refused/Web blank	1	1	*	1	*

Q53. In the past few months, was there ever a time when you feared that someone might threaten or physically attack (you/you or anyone living in your household) because of (your/their) race or ethnicity?

	National	NYC	LA	Chicago	Houston
<b>Yes (NET)</b>	<b>10</b>	<b>19</b>	<b>14</b>	<b>21</b>	<b>16</b>
Yes	9	16	10	19	13
Yes, this already happened	1	3	4	2	3
No	90	80	86	79	84
Don't know/Refused/Web blank	*	1	-	*	*

## VII. HEALTH DEMOGRAPHICS

Q54. (Has a doctor or other health care professional ever told you that you have a chronic illness, such as heart disease, lung disease, cancer, diabetes, high blood pressure, asthma or a mental health condition, or hasn't that happened?/To the best of your knowledge, has a doctor or other health care professional ever told anyone living in your household that they have a chronic illness, such as heart disease, lung disease, cancer, diabetes, high blood pressure, asthma or a mental health condition, or hasn't that happened?)

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Yes	55	48	46	53	51
No	45	52	54	47	49
Don't know/Refused/Web blank	*	*	-	-	*

Q55. (Do you/Does anyone living in your household) have any disability that keeps (you/them) from participating fully in work, school, housework, or other activities?

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Yes	22	24	17	22	18
No	78	76	83	77	82
Don't know/Refused/Web blank	*	*	-	1	*

Q56. (Now thinking about the past few months, have you been having serious problems with depression, anxiety, or stress, or serious problems sleeping, or not?/Now thinking about the past few months, have you or anyone living in your household been having serious problems with depression, anxiety, or stress, or serious problems sleeping, or has no one living in your household had serious problems with any of these?)

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Yes	50	50	47	51	53
No	49	50	51	48	46
Don't know/Refused/Web blank	1	*	2	1	1

Q57. (Are you/Are you or anyone living in your household) currently receiving any government assistance from SNAP, the Supplemental Nutrition Assistance Program, or WIC, the Women, Infants, and Children Program, or not?

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Yes	15	28	12	25	17
No	85	72	87	75	83
Don't know/Refused/Web blank	*	*	1	*	*

Q22. Currently, (are you/are you or anyone living in your household) having serious problems with your internet connection at home to do work or schoolwork, or not?

Q58. Does your home have high-speed internet access, or not?

**Q22/Q58 Combo Table  
Based on total respondents**

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Having serious problems with internet connection at home OR don't have high-speed internet at home	22	24	31	23	29
No serious internet connection problem	77	75	67	76	71
Don't know/Refused/Web blank	1	1	2	1	*

Q59. Are you, yourself, currently covered by any form of health insurance or health plan, or do you not have health insurance at this time?

	National	NYC	LA	Chicago	Houston
Yes	89	91	92	88	72
No	11	8	8	11	28
Don't know/Refused/Web blank	*	1	-	1	*

**(Asked of respondents who are covered by health insurance)**

Q60. Which of the following is your main source of health insurance coverage?

**(Asked of respondents who are covered by Medicaid or Medicare)**

Q61. Do you also have coverage from Medicare/Medicaid or [INSERT STATE SPECIFIC NAME], or not?

**(Asked of respondents who have purchased their own health insurance)**

Q62. Did you purchase it from a government exchange or agency, or not?

**Q59/Q60/Q61/Q62 Combo Table  
Based on total respondents**

	National	NYC	LA	Chicago	Houston
Yes, covered by health insurance	89	91	92	88	72
A plan through your or your spouse's employer or union	41	35	37	45	38
A plan you purchased yourself	7	6	12	7	10
Purchased it from a government exchange or agency	4	3	7	2	6
Did not purchase it from a government exchange or agency	3	3	4	5	3
Don't know	-	-	-	-	-
Refused	1	*	2	-	-
Medicare (total)	24	25	24	22	14
Medicaid (total)	14	30	19	18	9
Medicare and not Medicaid	17	11	14	12	9
Medicaid and not Medicare	7	16	9	8	5
Medicare + Medicaid	7	14	9	10	5
The VA or Tricare	4	1	*	1	1
Indian Health Service	*	-	-	-	-
Plan through your parent/mother/father	5	4	4	4	3
Some other form of insurance	1	*	4	1	1
Don't know/Refused/Web blank	*	2	1	*	1
No, not covered by health insurance	11	8	8	11	28
Don't know/Refused/Web blank	*	1	-	1	*

Q63. Has a doctor or other health care professional ever told anyone living in your household that they have coronavirus or COVID-19, or hasn't that happened?

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
Yes	18	20	17	20	22
No	82	79	82	80	78
Don't know/Refused/Web blank	*	1	1	*	*

## VIII. OTHER DEMOGRAPHICS

Q1. How many adults 18 or older are currently living in your household? Please include yourself and all the adults who live with you.

	National	NYC	LA	Chicago	Houston
One	19	21	20	24	18
<b>Multiple adults in household (NET)</b>	<b>81</b>	<b>79</b>	<b>80</b>	<b>76</b>	<b>81</b>
Two	57	41	45	46	47
Three	16	24	16	12	24
Four	6	9	13	13	8
Five or more	2	4	7	5	2
Don't know/Refused/Web Blank	*	*	-	*	1

Q2. How many children under 18 are currently living in your household?

	National	NYC	LA	Chicago	Houston
None	65	65	66	69	68
<b>Any children in household (NET)</b>	<b>35</b>	<b>34</b>	<b>32</b>	<b>31</b>	<b>31</b>
One	15	14	13	16	12
Two	13	15	8	9	12
Three	5	3	7	4	4
Four	1	3	3	1	1
Five or more	1	1	2	1	2
Don't know/Refused/Web Blank	*	1	2	*	1

### Q1/Q2 Summary Table: Total number of people in household Based on total respondents

	National	NYC	LA	Chicago	Houston
One	16	18	16	21	15
Two	38	27	32	34	31
Three	17	19	18	13	25
Four	17	19	14	18	17
Five or more	12	16	19	15	11
Don't know/Refused/Web Blank	*	*	-	*	-

**AGE OF RESPONDENT**

Based on total respondents

	18 to 29	30 to 49	50 to 64	65+
<b>National</b>	18	34	26	22
<b>NYC</b>	19	40	20	20
<b>LA</b>	16	36	27	21
<b>Chicago</b>	18	40	27	15
<b>Houston</b>	20	41	22	17

**RACE/ETHNICITY OF RESPONDENT**

Based on total respondents

Are you, yourself, of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

What is your race? Are you white, black or African American, Asian, American Indian or Alaska Native, or Native Hawaiian or other Pacific Islander?

**(Ask those who identify as both Hispanic and American Indian/Alaskan Native)**

With which do you identify more?

	National	NYC	LA	Chicago	Houston
Hispanic	17	26	41	26	41
Non-Hispanic white	63	37	39	34	30
Non-Hispanic Black	11	19	5	29	19
Non-Hispanic Asian	6	16	12	7	8
American Indian/Alaska Native	1	*	*	*	*
Non-Hispanic Native Hawaiian/Pacific Islander	*	2	-	-	*
Non-Hispanic else	1	*	2	3	2

D2. What is the last grade or class that you completed in school?

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
<b>High school or less (NET)</b>	<b>37</b>	<b>40</b>	<b>42</b>	<b>37</b>	<b>44</b>
Less than high school (Grades 1-8 or no formal schooling)	3	3	9	4	9
High school incomplete (Grades 9-11 or Grade 12 with no diploma)	5	5	12	8	13
High school graduate (Grade 12 with diploma or GED certificate)	23	25	15	17	14
Vocational, business, technical, or training courses after high school that did not count toward an associate degree from a college, community college or university (e.g., training for a certificate or an apprenticeship)	6	7	7	8	7
<b>Some college (NET)</b>	<b>29</b>	<b>18</b>	<b>21</b>	<b>22</b>	<b>23</b>
Some college, no degree (includes some community college)	19	11	13	15	17
Two-year associate degree from a college or university	10	7	8	7	6
<b>College or post-graduate</b>	<b>34</b>	<b>42</b>	<b>36</b>	<b>41</b>	<b>33</b>
Four-year college or university degree/Bachelor's degree (e.g., BS, BA, AB)	18	19	20	19	15
Some postgraduate or professional school, no postgraduate degree	3	4	2	3	4
Post-graduate or professional degree, including master's, doctorate, medical, or law degree (e.g., MA, MS, PhD, MD, JD)	14	20	14	18	14
Don't know/Refused/Web blank	*	*	1	*	*

D5. Is the home where you are currently living owned or rented?

	<b>Owned</b>	<b>Rented</b>	<b>Don't know/ Refused/Web blank</b>
<b>National</b>	65	35	*
<b>NYC</b>	31	69	*
<b>LA</b>	39	61	*
<b>Chicago</b>	56	44	-
<b>Houston</b>	52	48	*

D6. Are you registered to vote at your present address, or not?

	Yes	No	Don't know/ Refused/Web blank
<b>National</b>	79	20	1
<b>NYC</b>	76	24	*
<b>LA</b>	71	28	1
<b>Chicago</b>	80	20	*
<b>Houston</b>	64	35	1

PARTY. In politics today, do you consider yourself a Republican, Democrat, an independent, or what?

	Republican	Democrat	Independent	Other	None	Don't know/ Refused/ Web blank
<b>National</b>	26	32	18	4	19	1
<b>NYC</b>	15	53	13	2	17	*
<b>LA</b>	6	51	14	6	22	1
<b>Chicago</b>	6	49	16	6	22	1
<b>Houston</b>	14	35	14	8	27	2

**D10/D10a/D10b Combo Table  
Based on total respondents**

	National	NYC	LA	Chicago	Houston
<b>Less than \$50,000 (NET)</b>	<b>48</b>	<b>54</b>	<b>59</b>	<b>54</b>	<b>58</b>
Under \$15,000	12	19	15	14	14
\$15,000 to under \$20,000	6	9	9	7	6
\$20,000 to under \$25,000	5	5	5	9	11
\$25,000 to under \$30,000	5	5	8	6	8
Less than \$30,000 unspecified	*	*	*	-	*
\$30,000 to under \$35,000	7	5	8	4	6
\$35,000 to under \$50,000	13	10	14	14	13
<b>\$30,000 but less than \$100,000 unspecified</b>	<b>1</b>	<b>1</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>\$50,000 and over (NET)</b>	<b>51</b>	<b>45</b>	<b>39</b>	<b>44</b>	<b>40</b>
\$50,000 to under \$75,000	16	13	7	12	12
\$75,000 to under \$100,000	13	8	9	11	7
\$100,000 to under \$150,000	13	8	11	9	9
\$150,000 to under \$200,000	5	5	5	6	4
\$200,000 to under \$250,000	2	4	2	3	3
\$250,000 or more	2	5	4	3	4
Over \$100,000 unspecified	1	1	*	1	1
Don't know/Refused/Web blank	*	*	2	2	2

RSEX. Are you male or female?

	<b>Male</b>	<b>Female</b>	<b>Other</b>	<b>Don't know/ Refused/Web blank</b>
<b>National</b>	47	51	2	*
<b>NYC</b>	47	49	3	1
<b>LA</b>	47	49	4	-
<b>Chicago</b>	49	51	*	-
<b>Houston</b>	50	49	1	*

D11. Which of the following do you consider yourself to be? You can select as many as apply.  
Heterosexual or straight, gay or lesbian, bisexual, transgender, queer, gender non-conforming, non-binary, or a different identity.

**LGBTQ Identity**  
**Based on total respondents**

	<b>National</b>	<b>NYC</b>	<b>LA</b>	<b>Chicago</b>	<b>Houston</b>
LGBTQ	8	16	15	10	11
Cis and Straight	90	81	80	87	86
Don't know/Refused/ Web blank	2	3	5	3	3