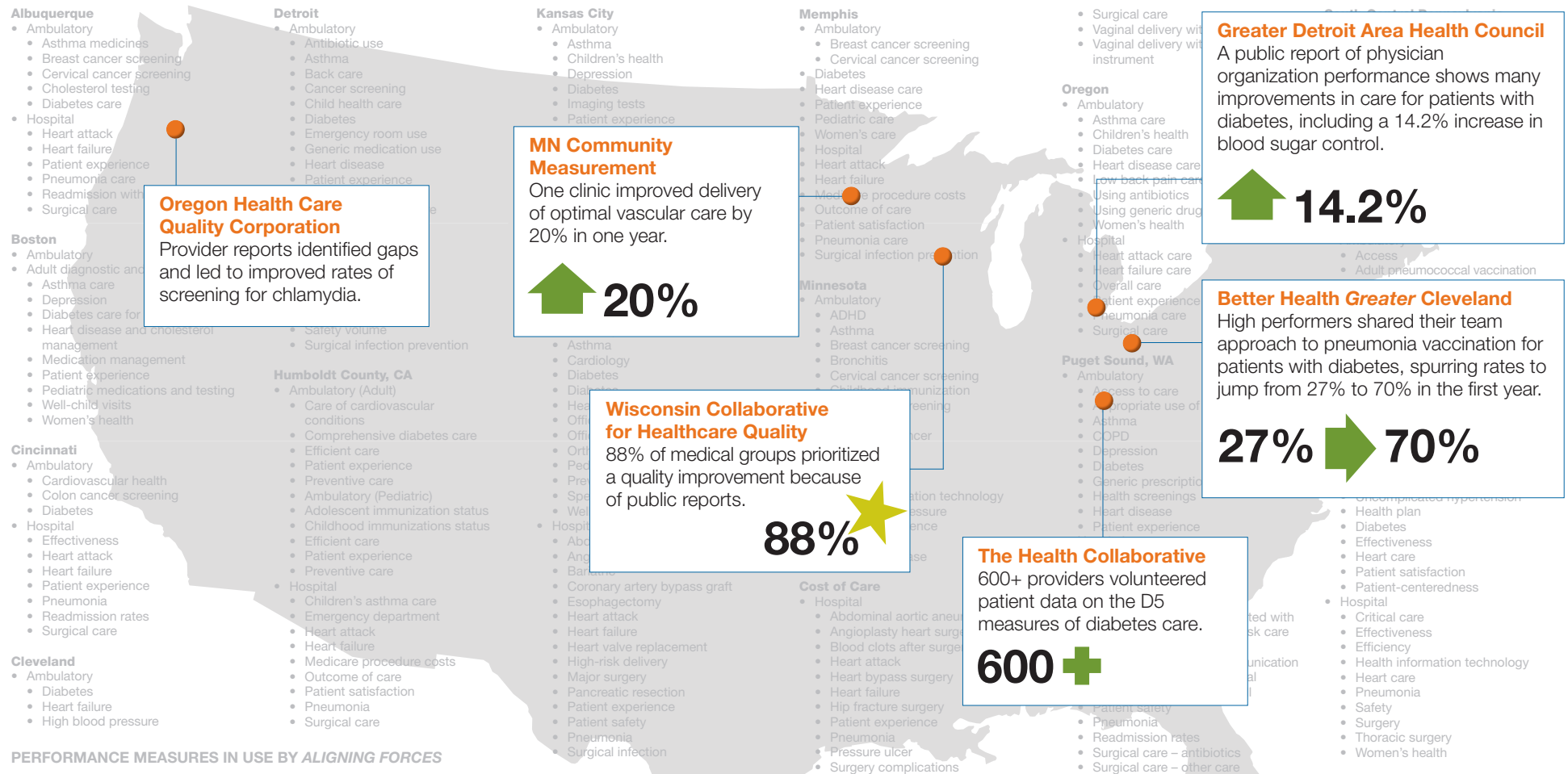


Measurement + Reporting = Improvement

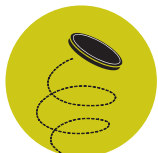
Results from *Aligning Forces for Quality*



Robert Wood Johnson Foundation



We can't improve what we don't measure



It's a coin toss. When Americans go to the doctor, they only get the recommended care for specific conditions about half the time.



Access to information can make a difference. In *Aligning Forces for Quality* communities, information about the quality of care doctors provide is available to everyone who gives, gets, or pays for care.

The result? There is growing evidence that providers are using performance, outcome, and patient satisfaction data to improve the quality of care they provide.

Aligning Forces for Quality
AF4Q is the Robert Wood Johnson Foundation's signature effort to lift the overall quality of health care in 16 targeted communities across America.