The 2010 Open Forum: A National Conference of Leaders in Public Health Quality Improvement

September 14-17, 2010 · Washington DC

Pre-Open Forum Workshops (Optional): September 14, 2010

Policy-Makers Outreach Workshop
Burness Communications

Quality Improvement Workshop
Jack Moran, Senior Quality Advisor, Public Health Foundation, Les Beitsch, Professor, Florida State University, College of Medicine

Day 1: September 15, 2010

Quality Improvement and Accreditation: Leading the Way to a New Public Health
Risa Lavizzo-Mourey, MD, President and Chief Executive Officer of the Robert Wood Johnson Foundation

Public Health Accreditation: The Beta Test and Next Steps
Kaye Bender, President and CEO of the Public Health Accreditation Board

Concurrent Sessions: Accreditation and QI in Public Health

PHAB Beta test panel: The Big Picture
Gina Frack, Norton County Department of Health, Shannon Jones, Austin-Travis County Department of Health, Joyce Marshall, Oklahoma Department of Health

Research Drives Quality Improvement: The PBRN Initiative
Glen Mays, Department of Health and Policy Management, University of Arkansas, Karen Hartfield, Seattle King County Department of Health
Robin P. Pendley, University of Kentucky-College of Public Health Center for Public Health Systems and Services Research, Nancy Winterbauer, Florida Department of Health

Exploring Tribal Public Health Accreditation
Aleena M. Hernandez, Principal and Founder of Red Star Innovations

Shared Public Health Services
Pat Libbey, Eld Inlet Associates, Grace Gorenflo, National Association of County and City Health Officials (NACCHO)

Policy Supporting Public Health Improvement
Joy Reed, North Carolina Division of Public Health, David Stone, North Carolina Institute for Public Health, Sue Miller, Montana Department of Public Health and Human Services
*Note: No slides were used in this presentation

PHAB Beta test panel: The Nuts and Bolts
Joy Harris, Iowa Department of Health, Sara Wagner, Coconino County Department of Health, Rene Ynestroza, Miami Dade Department of Health

Accreditation, QI, and Domain 9: Building Capacity and Seeking the Holy Grail
Les Beitsch, Florida State University, Terry Brandenburg, West Allis Health Department, Kelly Friar, Ohio Department of Health

Using QI to Improve the Response to H1N1
Jack Moran, Public Health Foundation, Louise Kent, Northern Kentucky Department of Health, Colleen McKay Wharton, New Jersey Health Officer's Association, Kevin Sumner, Middlebrook Regional Health Commission

Day 2: September 16, 2010

The Affordable Care Act and Modernization of Public Health: The Role for Quality Improvement and Accreditation
Jeffrey Levi, Executive Director, Trust For America's Health

Quality in Daily Work: Small Changes—Dramatic Results
Tom Mosgaller, Director of Change Management, University of Wisconsin-Madison College of Engineering – Center for Health Enhancement Systems Support (CHESS)

QI Showcases:

Building a Performance Improvement System in a Large Urban Public Health Department: Linkages and Learning Collaboratives
Dawn Jacobson, Director of Performance Improvement

Performance Improvement through Understanding Workflow: Building Success on Common Ground
Niki Buchanan, Public Health Informatics Institute, Matthew Stefanak, Mahoning County Health District, Joanne Swiesz, Clinton County Department of Health, Lyndia Tye, Spokane Regional Health District

Improving Capacity and Planning Processes
Marni Mason, MCPP Consulting, Laurie Call, Illinois Public Health Institute, Cindan Gizzi, Tacoma-Pierce County Health Department

Using the IHI Model Collaborative on Tobacco Use Screening in SC
Joe Kyle, South Carolina DHEC, Doug Taylor, South Carolina DHEC, Pam Gilliam, Center for Health Services & Policy Research, Univ of South Carolina Arnold School of Public Health

Ready, Set, Go: Using QI to Meet Accreditation Pre-requisites
Lee Thielen, MLC Chair, Joyce Marshall, Oklahoma Department of Health, Gianfranco Pezzino, Kansas Health Institute

Building the Evidence Base for Quality Improvement in Public Health
Bill Riley, University of Minnesota, School of Public Health, Renee Canady, Ingham County Health Department, Dawn Smart, Port Gamble S'Klallam Tribal Community Health Department

Eating the QI Elephant One Bite at a Time: Planning the Menu
Les Beitsch, Florida State University, Lea La-Fave, Community Health Institute, Tatiana Lin, Kansas Health Institute

Kaizen Model of Continuous Quality Improvement
Erin Barkema, Iowa Department of Health, Kim McCoy, Minnesota Department of Health

Developing & Managing QI Learning Collaboratives
Brenda Joly, University of Southern Main, Muskie School of Public Service, Cathy Montgomery, Florida Department of Health

Building QI Capacity in the Workforce
Janet Canavese, Missouri Institute for Community Health, Deb Koester, Purdue University, Debra Tews, Michigan Department of Health

Day 3: September 17, 2010

A Review of Evaluation Findings Used to Identifying Agency Characteristics Known to Influence Quality Improvement
Brenda Joly, PhD, MPH, Lead Evaluator from the Muskie School of Public Service at the University of Southern Maine

Get Your Questions Answered
Panel of National Public Health Partners

Stories from the MLC

Earlier this year, NNPHI commissioned stories about the experiences of five MLC states preparing for national accreditation and undertaking quality improvement efforts. Their stories represent the broad array of effective approaches underway in state and local public health departments across the nation, and are intended to help others navigate and reflect upon their own preparations for accreditation and quality improvement.

These MLC Stories can be found at www.nnphi.org/mlc/stories